znode® relevant **ecommerce**

ZNODE ADMIN - ROLE BASED ACCESS

Main Menu	Sub Menu	Admin	Catalog Editor	Content Editor	Customer Service Rep	Executive	Franchise	Order Approver	Order Only	Reviewer	SEO	Vendor
	Znode Admin - Role based Access											
	Roles											
Setup	Stores	✓					✓					
	Catalogs	✓	✓	✓			✓					
	Categories	✓	✓	✓			✓					
	Payments	✓					✓					
	Shipping	✓	✓	✓			✓					
	Taxes	✓					✓					
	Manage Messages	✓		✓			✓					
	Manage Banners	✓		✓								
	Manage Content Pages	✓		✓			✓					
	Manage Themes	✓										
	Manage CSS	✓										
Inventory	Products	✓	✓	✓			✓					✓
	Import/Export Data	✓	✓	✓								
	Brands	✓	✓	✓								
	Product Types	✓	✓	✓								
	Attribute Types	✓	✓	✓								
	Add-Ons Types	✓	✓	✓			✓					
	Highlights	✓	✓	✓								
Marketing	Promotions and Coupons	✓	✓	✓			✓					
	Gift Cards	✓	✓	✓								
	Customer Reviews	✓					✓					
	Facets	✓	✓	✓								
	Product Search Settings	✓										
	Personalization	✓	✓	✓			✓				✓	
	SEO Settings	✓									✓	
	Affiliate Tracking	✓									✓	
	Google Site Map	✓									✓	
	Store Locator	✓					✓					
	Email Templates	✓										

		1	2	3	4	5	6	7	8	9	10	11
Orders	View Orders	✓		✓		✓	✓	✓				✓
	Create an Order	✓		✓		✓						
	Profiles	✓										
	Customers	✓		✓		✓						
	Service Requests	✓		✓		✓						
	RMA Configuration	✓										
	RMA Manager	✓										
	Suppliers	✓										
Vendors	Vendor Products	✓									✓	
	Vendor Accounts	✓		✓								
	Franchise Administrators	✓		✓								
	Rejection Messages	✓	✓									
Reports	Orders	✓			✓	✓						
	Recurring Billing	✓			✓	✓						
	Coupon Usage	✓			✓	✓						
	Sales Tax	✓			✓	✓						
	Affiliate Orders	✓			✓	✓						
	Order Pick List	✓			✓	✓						
	Best Sellers	✓			✓	✓						
	Inventory Re-order	✓			✓	✓						
	Top Earning Products	✓			✓	✓						
	Popular Search	✓			✓	✓						
	Service Requests	✓			✓	✓						
	Accounts	✓			✓	✓						
	Email Opt-in Customers	✓			✓	✓						
	Most Frequent Customers	✓			✓	✓						
	Top Spending Customers	✓			✓	✓						
	Activity Log	✓			✓							
	Supplier List	✓			✓							
	Franchise Orders	✓			✓	✓						
	Franchise Sale By Product	✓			✓	✓						
	Products Sold On Vendors Site	✓			✓							✓
	Store Administrators	✓		✓								
	Key Rotation	✓										

Advanced	Provider Engine	✓			✓							
	Manage Search Index	✓										
	Grid Configurator	✓										
Plugins	Abandoned Cart	✓										
	Google Tag Manager	✓										

Admin User Roles :

Amin user role have all the access of Znode admin site. It means that he has all the rights to access each of every features that are available in the admin site.
Site admin also have a rights/previliage to provide only Single stores permission to the user with admin user role type. It means that he can access only one store.

Catalog Editor User Roles:

If the site admin created catalog editor user type then this type of user can Create/Update the Catalog, Categories, Shipping from Set up module. Also he has the ability to create/update new products, Brands, Product types, Attribute types, Addon types and Highlights from Inventory module and Promotion and coupon, Gift cards, Facets and Personalization from Marketing module.

Content Editor User Roles:

If the site admin created content editor user type then this type of user can Create/Update the Catalog, Categories, Shipping,Manage Messages, Manage Banners and Manage content pages from Set up module. Also he has the ability to create/update new products, Brands, Product types, Attribute types, Addon types and Highlights from Inventory module and Promotion and coupon, Gift cards, Facets and Personalization from Marketing module. This user also have a previliage to create Rejection messages.

Customer Service Rep User Roles:

If the site admin created the customer service rep user type then this type of user can View the orders from his assigned store. Also he can create the orders, customers and Service request for his store from Order module. Also he has the ability to create the Store Admin, Franchise and Vendor account as well. This user also has the ability to access the provide engine like Promotion, Shipping, Supplier and Taxes.

Executive User Roles:

If the site admin created the executive user type then he can access all the Reports for his assigned store.

Franchise User Roles:

If the site admin created the Franchise user type then he can update the information for some module for the store like General, URL, Display, Shipping and JavaScript. Also he can associate the category to the catalog and can create new category for his store. This user has the ability to create/update the module like Payment, Shipping, Taxes, Manage Message (can update) and Manage Content pages. Also Franchise user can Create the new product and Add-ons type. This user also can create the Promotion and coupons, Customer Review, Personalization and Stote Locator. Franchise user can view his orders. Also can Create the orders, Customers and Service Request for this store. He can access all the reoprtes except Activity Log, Supplier List, Products Sold On Vendors Site, Recurring Billing, Coupon Usage, Sales Tax and Popular Search.
Note - After creating the new product franchise user needs approval from site admin to sell his product to the store. (Depending on the default setting from Site Admin)

Order Approver User Roles:

If the site admin created the Order Approver user type then he can approve the order. It means that he can upate the order status. Also can Void Or Refund the payment in case of Credit card payment type.This user can not capture the payment if order is submitted with the credit card payment type.

Order Only User Roles:

If the site admin created the Order Only user type then he can only have a access to approve the order status. It means that he can not Capture, Void and Refund the payment in case of credit card payment type.

Reviewer User Roles:

If the site admin created the Reviewer user type then he can only have a ability to review the vendor product. He can Approve/Decline the products. Also he can update the product information.

SEO User Roles:

If the site admin created the SEO user type then he only can access Marketing feature like Personalization, SEO Setting, Affiliate Tracking and Google Site Map.