

relevant ecommerce™

ZNODE MARKETPLACE 8.1.2 USER MANUAL

April 2015





Znode 8.1.2 Marketing Manual

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TABLE OF CONTENTS

1	Revis	sion History	5
2		n to the Marketplace Admin Site	
3		reting	
		Promotions and Coupons	
		View Promotions and Coupons	
		Add Promotions and Coupons	
		Edit Promotions and Coupons	
		Delete Promotions and Coupons	
		Gift Cards	
	3.2.1		
	3.2.2		
	3.2.3		
	3.2.4		
		Customer Reviews	
	5.3.1		
	5.3.2		
	5.3.3		
	5.3.4	<u> </u>	
		Facets	
	3.4.1	View Facet Groups	
	3.4.2	·	
	3.4.3	·	
	3.4.4	Associate Facet	
	3.4.5		
	3.4.6		
	3.4.7		
		Product Search Settings	
	3.5.1	<u> </u>	
	3.5.2	View Product Level	
	3.5.3		
	3.5.4		
		Personalization	
	3.6.1	Search and View Product	
	3.6.2		
	3.6.3	·	
		SEO Settings	
	3.7.1		
		Product SEO settings	
	3.7.3	<u> </u>	
		Content Page SEO Settings	
		301 URL Redirect Settings	
		Affiliate Tracking	
		Google Site Map	
		Store Locator	
	5.10	Oto: O Loudio!	

Znode - Marketing Manual



3.10.1 View Store	50
3.10.2 Add New Store	51
3.10.3 Edit Store	53
3.10.4 Delete Store	55
3.11 Email Template	50
3.11.1 Add New Email Template	56
3.11.2 Edit Email Template	57
3.11.3 Preview Email Template	58
3.11.4 Delete Template	59



1 REVISION HISTORY

Section	Date	Change Made
	5/6/2015	First Draft



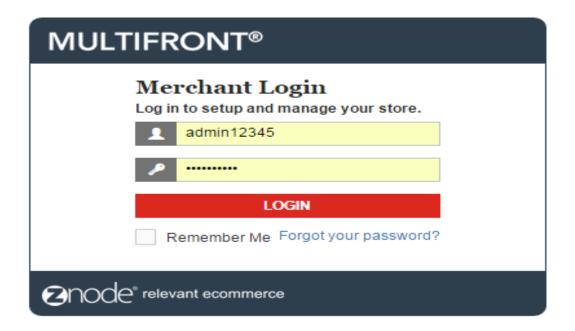
2 LOGIN TO THE MARKETPLACE ADMIN SITE

Users with Administrator access can login to the Marketplace administration website to manage every aspect of the Marketplace:

Access the following web address in your browser:

Go to the URL http://www.yourdomain.com/siteadmin where www.yourdomain.com should be replaced with your storefront's domain name. Note that if the website is installed in your local machine the domain name will be "local host"

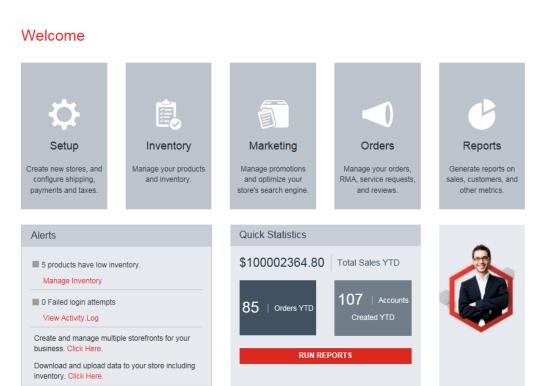
The Marketplace Management Login page is displayed.



- Type your administrator user name and password. When the Marketplace is first installed the default user name is "admin" and the password is "admin".
- Click Login.
- Upon successful login, the **Dashboard** page is displayed.









3 MARKETING

3.1 Promotions and Coupons

5.1.1 View Promotions and Coupons

Discounts are offered to storefront customers through promotions. The **Promotions** page allows you to create and manage these discounts.

Each promotion can optionally have a coupon. These coupons have a unique code. The customer has to enter the code during the checkout process to apply the discount.

Different types of discounts can be offered that are applied to the "discount" line of the Shopping Cart:

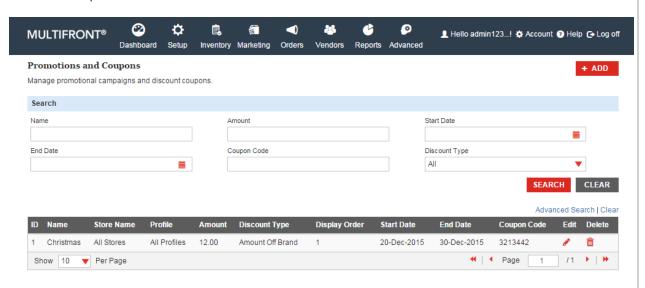
- Amount Off Brand
- Amount Off Catalog
- Amount Off Category
- Amount Off Order
- Amount Off Product
- Amount Off Shipping
- Percent Off Brand
- Percent Off Catalog
- Percent Off Category
- Percent Off Order
- Percent Off Product
- Percent Off Shipping
- Percent Off X If Y Purchased
- Amount Off Displayed Product Price
- Percent Off Displayed Product Price
- Call For Pricing
- Product Details

In addition there are two other types of promotion that are applied to the displayed Product Price inside the catalog:

- A fixed amount of the product price.
- A percentage off the product price.

Promotions can be applied cumulatively. Promotions with a lower Display Order are applied first. Shopping Cart promotions are always applied after any Product Price promotions.





5.1.2 Add Promotions and Coupons

To add a promotion:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Promotions and Coupons** under **Marketing**. The **Promotions** page is displayed.
- 3. Click Add a New Promotion. The Add a New Promotion page is displayed.
- 4. Enter the following information:
 - Promotion Name: Enter a name for this promotion.
 - Promotion Description: Enter a description for this promotion.
 - Begin date (MM/DD/YY): Enter a start date for the promotion in MM/DD/YY format.
 - End date (MM/DD/YY): Enter a end date for the promotion in MM/DD/YY format.
 - **Display Order**: Enter a number. This decides the order in which this promotion is displayed.
 - Select Discount Type: Select the discount type from the drop-down list. For example: Select "Percent off Order" to apply this discount to the total order value.

For Percentage/Amount off Product discount types enter the following:

Select the Minimum quantity of Products required to receive this



Promotion: From the drop-down list select the minimum quantity of products that must be ordered to receive this Promotion. Leave at default value if not sure.

Select the product the customer must purchase to get this discount:
 Click on the search icon. A new dialog box opens displaying all the products.
 Click on the product that the customer must purchase to get this discount.

For Percentage/Amount off X if Y purchased discount types enter the following:

- Select the Minimum quantity of Products required to receive this
 Promotion: From the drop-down list select the minimum quantity of products
 that must be ordered to receive this Promotion. Leave at default value if not
 sure.
- Select the product the customer must purchase to get this discount:

 Click on the search icon. A new dialog box opens displaying all the products.

 Click on the product that the customer must purchase to get this discount.
- Select the quantity of Products that will receive this Promotion: From the drop-down list select the quantity of products that will receive this Promotion.
 Leave at default value if not sure.
- Select the product you would like to discount: Click on the search icon. A new dialog box opens displaying all the products. Click on the product that you want to discount.

For **Percentage/Amount off Displayed Product Price** discount types enter the following:

• Select the product the customer must purchase to get this discount: Click on the search icon. A new dialog box opens displaying all the products. Click on the product that the customer must purchase to get this discount.

For **Znode Variable Hour Promotion** discount types enter the following:

- Select Store: Select Store from the drop-down list.
- Select the Profile from the drop-down and Enter the Rollback Hours (Enter a hours, to check the quantity of the product purchased within this time period.)

For **Znode Call For Pricing Promotion** discount types enter the following:

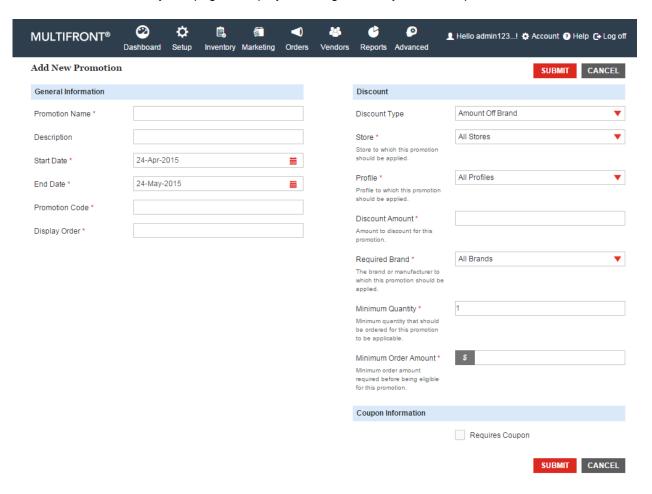
- Select the Profile from the drop-down
- Select the Product
- Select the Product SKU
- Enter the Call for Price Message
- Discount Amount: Enter the amount to be discounted for amount based discounts or the percentage for percentage based discounts.



- Select a Profile: Select the profile from the drop-down list, for which this promotion is applicable.
- Order Minimum Amount: Enter the minimum amount the customer needs to order, to be eligible for this promotion.

For coupon based promotions enter the following Coupon Information:

- Requires Coupon: Select to activate coupon based promotions. The following fields will be displayed.
- Enter Coupon Code: Enter a code for this coupon. This code can be alphanumeric.
- Promotion Message: Enter a message to display when a coupon is applied in the shopping cart.
- Enter Available Quantity: Enter the number of available coupons.
- Enable Coupon URL: Select to enable the coupon URL.
- 5. Click **Submit**. The **Coupons** page is displayed, listing the newly added coupon.





5.1.3 Edit Promotions and Coupons

To Edit a promotion:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Promotions** under **Marketing**. The **Promotions** page is displayed.
- 3. Click Edit. The Edit Promotion page is displayed.
- 4. Update the following information:
 - α. **Promotion Name**: Enter a name for this promotion.
 - β. Promotion Description: Enter a description for this promotion.
 - χ. Begin date (MM/DD/YY): Enter a start date for the promotion in MM/DD/YY format.
 - 8. End date (MM/DD/YY): Enter a end date for the promotion in MM/DD/YY format.
 - ε. **Display Order**: Enter a number. This decides the order in which this promotion is displayed.
 - φ. Select Discount Type: Select the discount type from the drop-down list. For example: Select "Percent off Order" to apply this discount to the total order value.

For Percentage/Amount off Product discount types enter the following:

- Select the Minimum quantity of Products required to receive this
 Promotion: From the drop-down list select the minimum quantity of products
 that must be ordered to receive this Promotion. Leave at default value if not
 sure.
- Select the product the customer must purchase to get this discount:
 Click on the search icon. A new dialog box opens displaying all the products.
 Click on the product that the customer must purchase to get this discount.

For Percentage/Amount off X if Y purchased discount types enter the following:

- Select the Minimum quantity of Products required to receive this
 Promotion: From the drop-down list select the minimum quantity of products
 that must be ordered to receive this Promotion. Leave at default value if not
 sure.
- Select the product the customer must purchase to get this discount:
 Click on the search icon. A new dialog box opens displaying all the products.
 Click on the product that the customer must purchase to get this discount.
- Select the quantity of Products that will receive this Promotion: From the drop-down list select the quantity of products that will receive this Promotion. Leave at default value if not sure.
- Select the product you would like to discount: Click on the search icon. A new



dialog box opens displaying all the products. Click on the product that you want to discount.

For **Percentage/Amount off Displayed Product Price** discount types enter the following:

• Select the product the customer must purchase to get this discount: Click on the search icon. A new dialog box opens displaying all the products. Click on the product that the customer must purchase to get this discount.

For **Znode Variable Hour Promotion** discount types enter the following:

- Select Store: Select Store from the drop-down list.
- Select the Profile from the drop-down and Enter the Rollback Hours (Enter a hours, to check the quantity of the product purchased within this time period.)

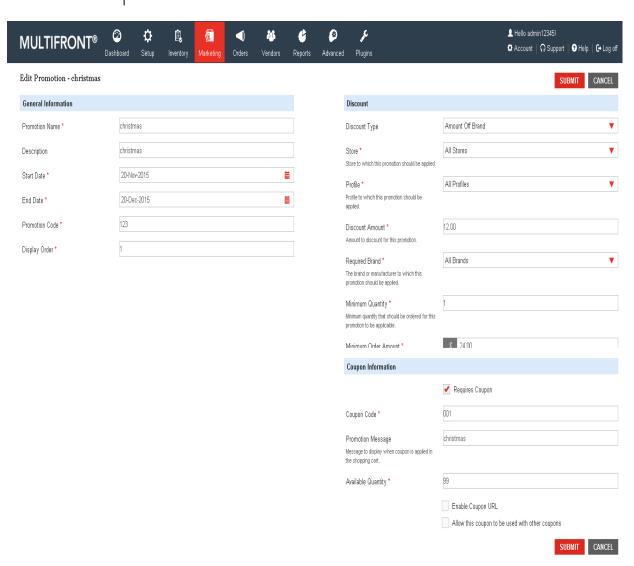
For **Znode Call For Pricing Promotion** discount types enter the following:

- Select the Profile from the drop-down
- Select the Product
- Select the Product SKU
- Enter the Call for Price Message
- Discount Amount: Enter the amount to be discounted for amount based discounts or the percentage for percentage based discounts.
- **Select a Profile**: Select the profile from the drop-down list, for which this promotion is applicable.
- Order Minimum Amount: Enter the minimum amount the customer needs to order, to be eligible for this promotion.

For coupon based promotions enter the following Coupon Information:

- γ. Requires Coupon: Select to activate coupon based promotions. The following fields will be displayed.
- η . **Enter Coupon Code**: Enter a code for this coupon. This code can be alphanumeric.
- Promotion Message: Enter a message to display when a coupon is applied in the shopping cart.
- ϕ . Enter Available Quantity: Enter the number of available coupons.
- к. Enable Coupon URL: Select to enable the coupon URL.
- λ. **Allow this coupon to use with other coupon**: If the store level setting is enable so Check this box if you want to use this coupon with other coupons codes
- 5. Click **Submit**. The **Coupons** page is displayed



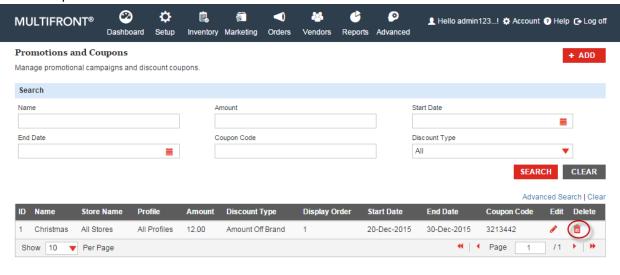




5.1.4 **Delete Promotions and Coupons**

To delete a promotion:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Promotions** and Coupons under **Marketing**. The **Promotions** page is displayed.
- 3. Click **Delete** on the promotion that you want to delete. The **Delete Coupon** page is displayed.
- 4. Click **Delete** to confirm. The **Promotions** page is displayed, with the deleted promotion removed from the list.





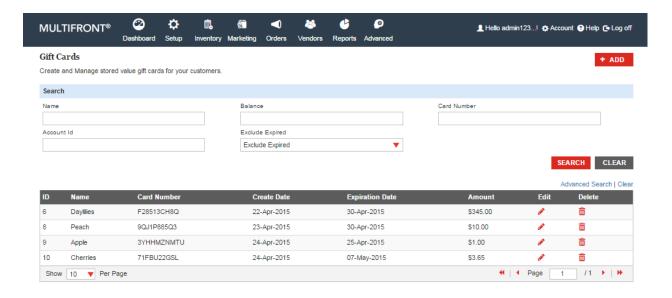
3.2 Gift Cards

Gift Cards is a type of promotion that keeps a balance. The balance on the promotion can be applied to the total purchase by the customer. When the balance reaches zero the promotion (Gift Card) will expire.

3.2.1 View Gift Cards

To view the available gift cards in your store:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Gift Cards** under **Marketing**. The **Gift Cards** page is displayed listing all the available store gift cards in the storefront.

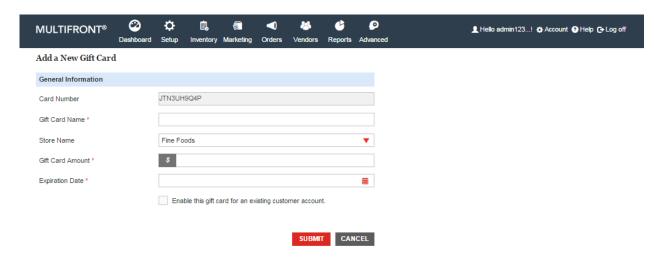




3.2.2 Add Gift Card

To add a gift card:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Gift Cards** under **Marketing**. The **Gift Cards** page is displayed listing all the available gift cards in the storefront.
- 3. Click Add New Gift Card. The General Information page is displayed.
- 4. Enter the following details:
 - Gift Card Name: Enter a name for the gift card.
 - Store Name: Select a store name from drop-down list.
 - Expiration Date (MM/DD/YYYY): Select the expiration date for this gift card.
 - Gift Card Amount: Enter the amount for the gift card.
 - Enable this gift card for an existing customer account: Select if you want the gift card to be access by particular Account ID. If selected, enter the Account ID.
- 5. Click **Submit**. The **Gift Cards Page** is displayed listing the newly added Gift card.

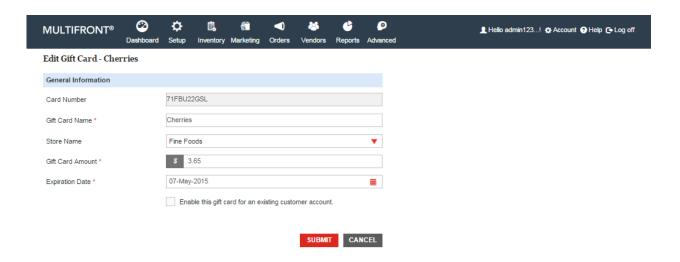




3.2.3 Edit Gift Card

To edit a gift card:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Gift Cards** under **Marketing**. The **Gift Cards** page is displayed listing all the available gift cards in the storefront.
- 3. Click Edit on the gift card to edit it. The Edit Gift Card page is displayed...
- 4. Edit the following details:
 - Gift Card Name: Enter a name for the gift card.
 - Store Name: Select a store name from drop-down list.
 - Expiration Date (MM/DD/YYYY): Select the expiration date for this gift card.
 - Gift Card Amount: Enter the amount for the gift card.
 - Enable this gift card for an existing customer account: Select if you want the gift card to be access by particular Account ID. If selected, enter the Account ID.
- 5. Click **Submit**. The **Gift Cards Page** is displayed listing the newly edited Gift card..

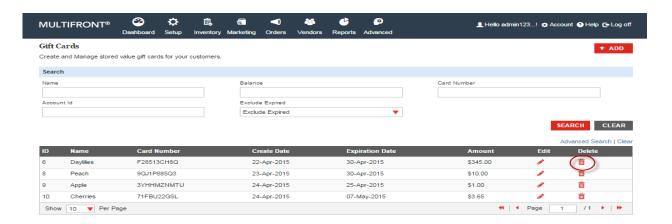




3.2.4 **Delete Gift Card**

To delete a gift card:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Gift Cards** under **Marketing**. The **Gift Cards** page is displayed listing all the available gift cards in the storefront.
- 3. Click **Delete** on the gift card you want to delete. The **Please Confirm** page is displayed.
- 4. Click **Delete** to confirm. The **Gift Cards** page is displayed with the deleted gift card removed from the list.





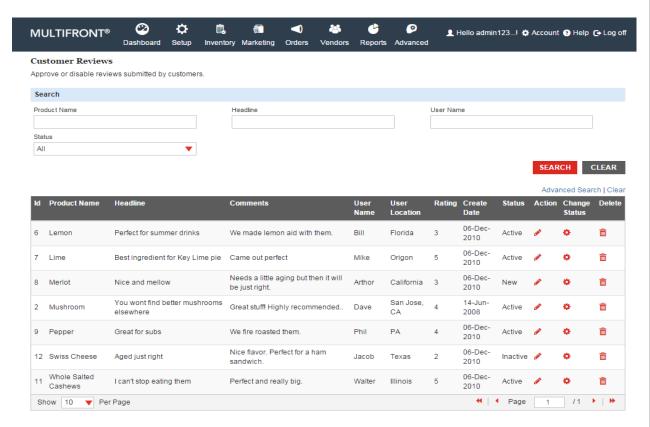
3.3 Customer Reviews

Customer Reviews page allows you to manage product reviews done by the customer. You can view, edit, activate or delete them.

3.3.1 Search and View Customer Reviews

To search and view product reviews done by customers:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- On the top menu, click Customers Reviews under Marketing. The Customer Reviews page is displayed listing all product reviews done by customers.
- 3. To search for a customer review, under the Search Product Review section, enter any or all of the following:
 - Search Keyword: Enter any or all of the following keywords: Review Title or Nick Name.
 - Product Name: Select a product from the drop-down list.
 - Status: Select a status from the drop-down list. Leave at All, if unsure.
 - Click Search. All cases meeting the above search criteria will be displayed under Product Reviews List.

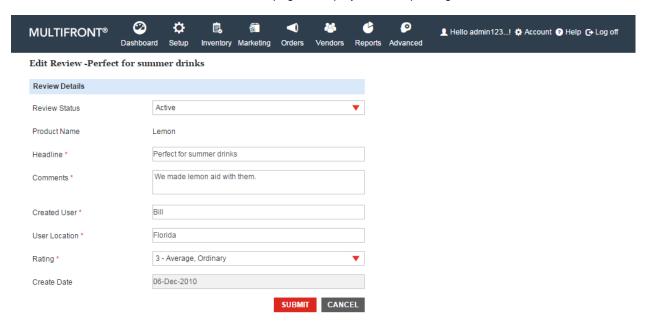




3.3.2 Edit Customer Reviews

To edit a product review done by customers:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- On the top menu, click Customers Reviews under Marketing. The Product Reviews page is displayed listing all product reviews done by customers.
- 3. Click Edit on the product review you want to edit. Edit Review page is displayed.
- 4. Edit the following details:
 - Headline: Edit the headline.
 - Comments: Edit the comments.
 - Review Status: Select the status from the drop-down list.
- 5. Click **Submit**. The **Product Reviews** page is displayed after updating the edited details.

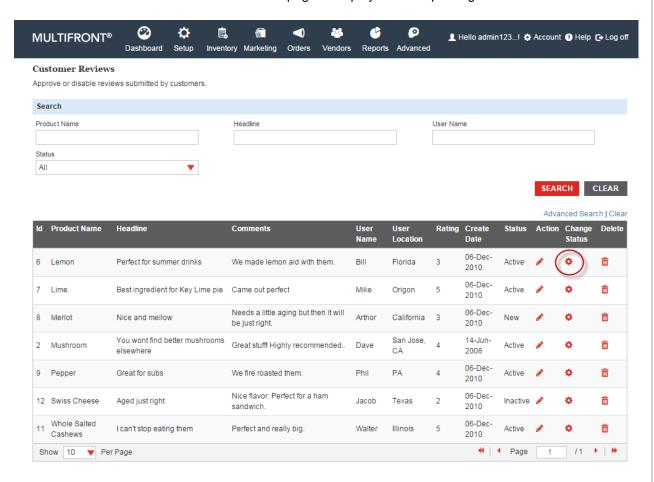




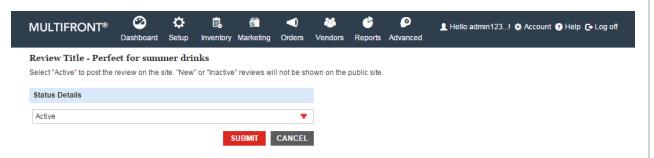
3.3.3 Change Review Status

To change the review status:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Customers Reviews** under **Marketing**. The **Product Reviews** page is displayed listing all product reviews done by customers.
- 3. Click **Change Status** on the product review you want to edit. **Review Title** page is displayed.
- 4. Select the status from the drop-down list. Selecting **Active** posts the review on the site. **New** or **Inactive** reviews will not be shown on the public site.
- 5. Click **Submit**. The **Product Reviews** page is displayed after updating the new status.







3.3.4 **Delete Customer Review**

To delete a customer review:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Customers Reviews** under **Marketing**. The **Product Reviews** page is displayed listing all product reviews done by customers.
- 3. Click **Delete** on the product review you want to delete. The **Please Confirm** page is displayed.
- 4. Click **Delete** to confirm. The **Product Reviews** page is displayed with the deleted customer review removed from the list.



3.4 Facets

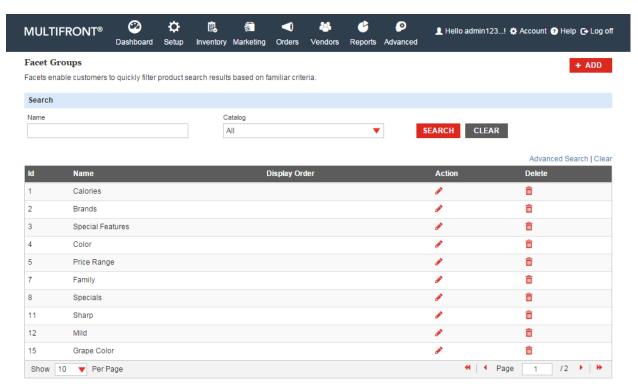
Facets Groups allow customers to quickly filter product search results based on familiar criteria.

You can manage the facets to different Categories.

3.4.1 Search and View Facets Group

To Search the Facets Group:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the **Marketing** tab and select **Facets** link. Facets page is displaying.
- 3. To Search for the Facets Group under the Search facets group. Enter any of the following
 - Search Keyword: Enter any or all the following keywords
 - Facets Group Name: Enter the Facets group name
 - Catalog: Select any catalog from the drop down.
 - 4. Click **Search** button, All the cases meeting with above search criteria will be displays under the facets group list.

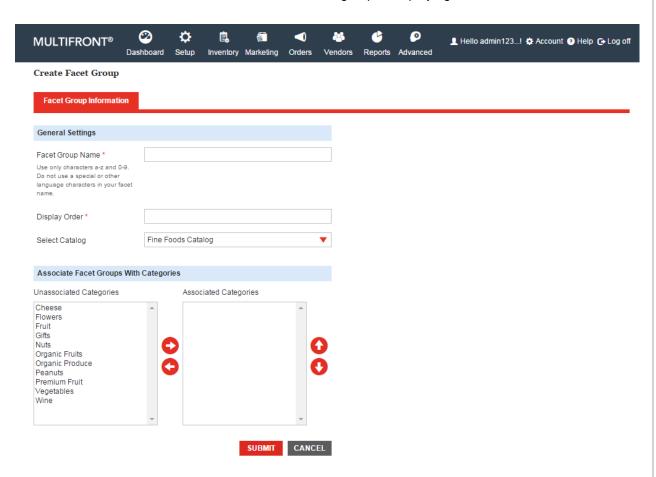




3.4.2 Add Facets Group

To add new Facets:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the **Marketing** tab and select **Facets** link. Facets page is displaying.
- 3. Click on the Add Facets button. Create New Facets page is display
- 4. Enter the following details.
 - Facets Group Name: Enter the facets group name.
 - Display Order: Enter the Number which decides the order of this facets
 - Select Catalog: Select any catalog from the drop down.
 - Unassociated Categories: All the Categories is displaying here. Select single or Multiple Categories
 - Associated Categories: All the selected categories is displaying in this section
- 5. Click on the **submit** button and New facets group is displaying in the Facets list

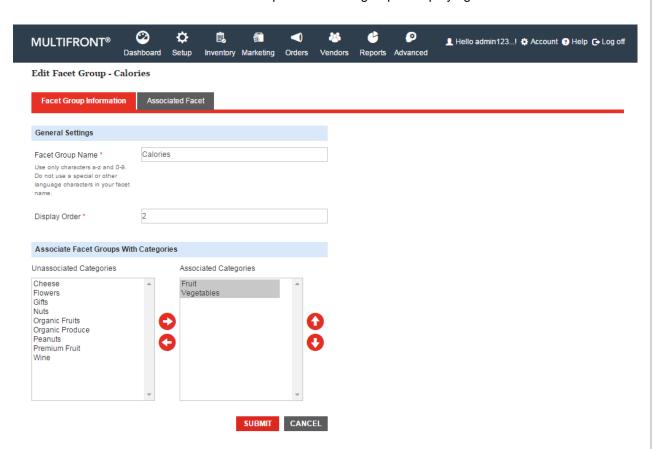




3.4.3 Edit Groups

To Edit the Facets:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Facets link. Facets page is displaying.
- 3. Click on the Manage link from any facets group name. Edit Facets Group page is displaying.
- 4. Update the following information.
 - Facets Group Name: Enter the facets group name.
 - Display Order: Enter the Number which decides the order of this facets
 - Select Catalog: Select any catalog from the drop down.
 - Unassociated Categories: All the Categories is displaying here. Select single or Multiple Categories
 - Associated Categories: All the selected categories is displaying in this section.
- 5. Click on the Submit button. Updated Facets group is displaying on the list.

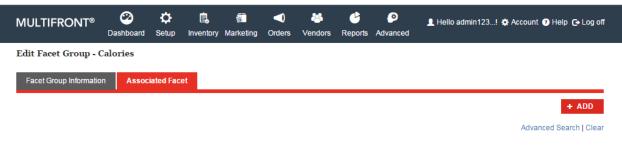




3.4.4 Associate Facets

To associate facets to facets group:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Facets link. Facets page is displaying.
- 3. Click on the Manage link from any facets group name. Edit Facets Group page is displaying.
- 4. Click on the Associate facets tab.



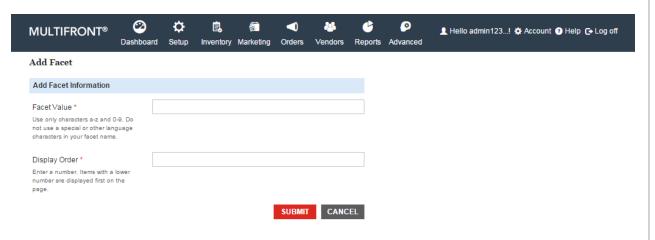
No Record Found !!!

3.4.5 Add Facets

To add a facets value to the facets group:

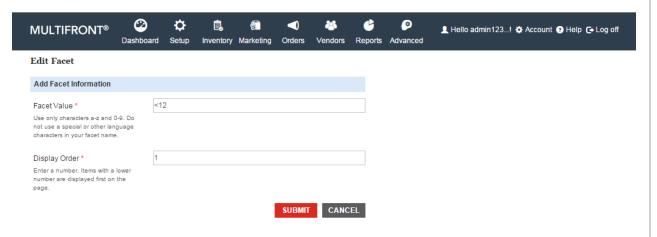
- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Facets link. Facets page is displaying.
- 3. Click on the Manage link from any facets group name. Edit Facets Group page is displaying.
- 4. Click on the Associated Facets tab and click on the Add Facets button
- 5. Enter the following information:
 - Facets Value: Enter the facets value. This facets value will display in the facets group drop down
 - **Display Order:** Enter the Number.
- 6. Click on the submit button. This facets value is display in the Facets List.





3.4.6 Edit Facets

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Facets link. Facets page is displaying.
- 3. Click on the Manage link from any facets group name. Edit Facets Group page is displaying.
- 4. Click on the Associated Facets tab and click on the Edit link of any Facets value
- 5. Update the following information:
 - Facets Value: Enter the facets value. This facets value will display in the facets group drop down
 - **Display Order:** Enter the Number.
- 6. Click on the submit button. Updated facets value is display in the Facets List.

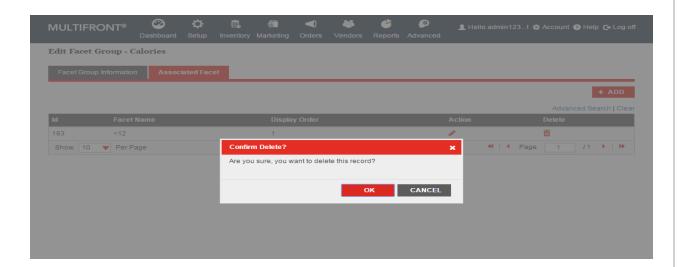




3.4.7 **Delete Facets**

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Facets link. Facets page is displaying.
- 3. Click **Delete** on the Facets you want to delete. The **Please Confirm** page is displayed.
- 4. Click **Delete** to confirm. Facets page is display with deleted facets group from the grid

Note: The Facets cannot be deleted until all associated items are removed. Ensure that the Facets to be deleted does not contain Facets Values. If it does, then delete the Facets values and products first.





3.5 Product Search Setting

Control the ranking of products displayed to your users on category pages and search results. Products with a higher boost value are ranked better in search results.

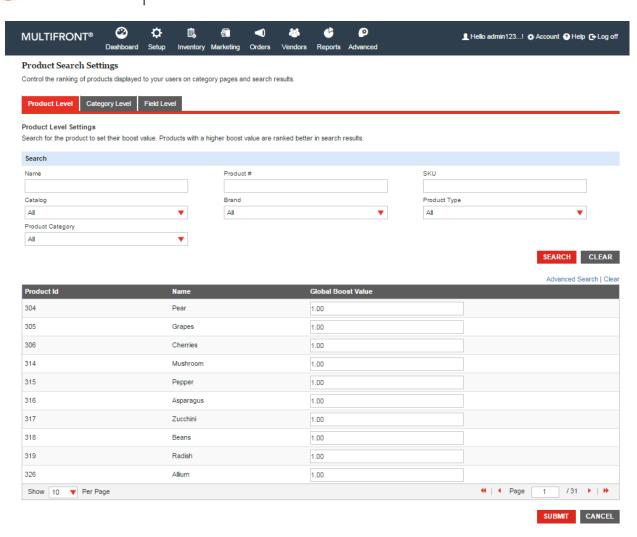
3.5.1 View Product Level

Control the ranking of products displayed to your users on category pages and search results.

Products with a higher boost value are ranked better in search results.

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Product Search Setting link. Product Search setting page is display.
- 3. To Search product under the Search Product section, enter any one of the following.
 - **Product Name:** Enter the any product name in this field.
 - **Product:** Enter the product ID.
 - **SKU:** Enter the SKU of any product
 - Catalog: Select any catalog from the drop down
 - Brands: Select the brand name from the drop down and other fields leave blank if it is not in use
 - Product Type: Select any product type from the drop down and other fields leave blank if it is not in use
 - Product Category: Select any category from the drop down and other fields leave blank if it is not in use
- 4. Click on the **search** button. All the cases meeting with above criteria will be display under the search result (List).
- 5. Enter any value in the Global boost value field. Highest value is display on the top of the list of the product.





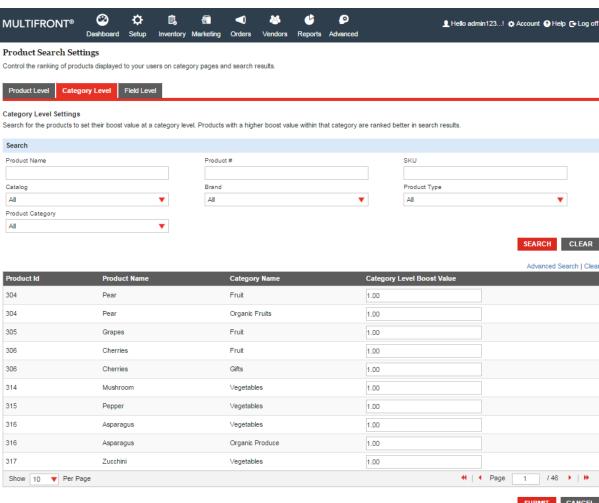
3.5.2 View Category Level



Search for the products to set their boost value at a category level. Products with a higher boost value within that category are ranked better in search results.

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Product Search Setting link. Product Search setting page is display.
- 3. Click on the category tab.
- 4. To Search product under the Category level, enter any one of the following.
 - **Product Name:** Enter the any product name in this fields.
 - **Product:** Enter the product ID.
 - **SKU:** Enter the SKU of any product
 - Catalog: Select any catalog from the drop down
 - Brands: Select the brand name from the drop down and other fields leave blank if it is not in use
 - Product Type: Select any product type from the drop down and other fields leave blank if it is not in use
 - Product Category: Select any category from the drop down and other fields leave blank if it is not in use
- 6. Click on the **Search** button and All the cases meeting with above criteria will be display under the search result (List).
- 7. Enter the value in the category level fields and click on the **save** button Highest value is display on the top.



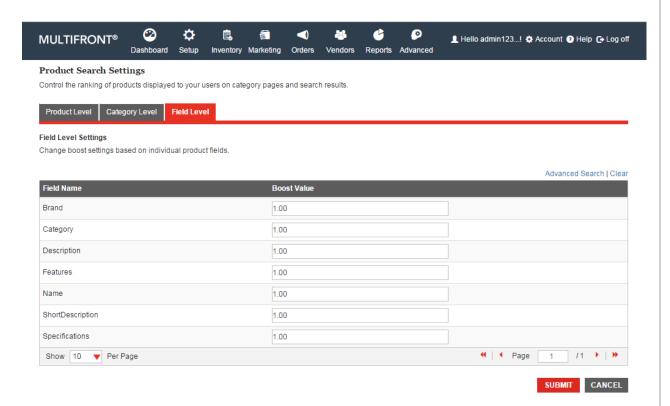




3.5.3 View Field Level

Change boost settings based on individual product fields.

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu click on the Marketing tab and select Product Search Setting link. Product Search setting page is display.
- 3. Click on the Fields level tab.
- 4. Insert the any boost value to any fields name.
- 5. Click on the **save** button. Highest boost value is display on the top of the list.



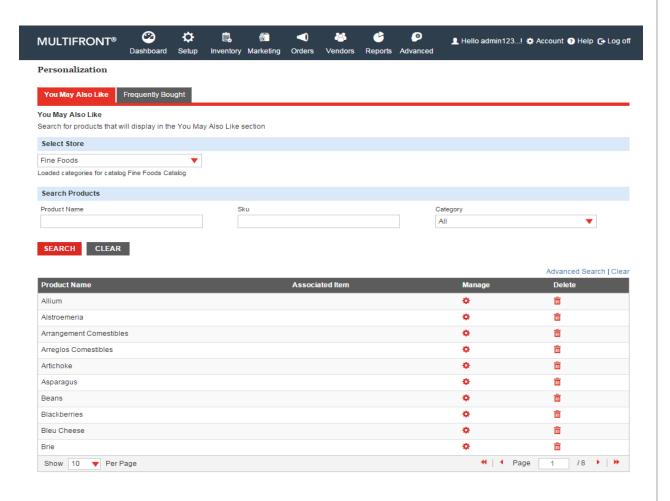


3.6 Personalization

In this section you can manage the product in the You May Also Like and Frequently Bought section. We can associate multiple products for a single product.

5.6.1 Search and View Product

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Personalization** under **Marketing**. The **Personalization** page is displayed.
- 3. To search for the product, enter any of the following
 - **Store Name**: Select a store name from the drop-down list. All the categories is loaded in the Category drop down.
 - Product Name: Enter the product name which you want to associate multiple product
 - SKU: Enter the SKU for the product
 - Category: Select any category from the down.
- 4. Click **Search** button, All the case meeting with above criteria will be display under the product list.

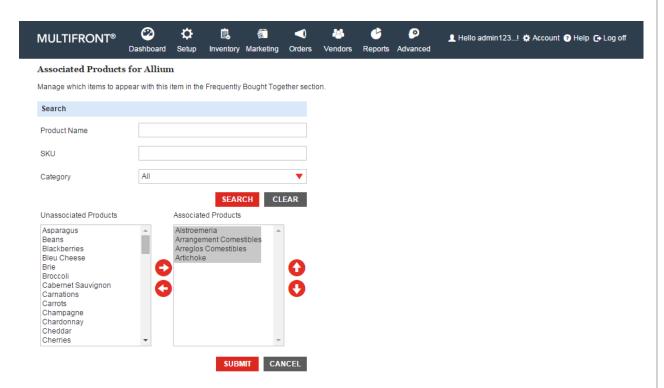




5.6.2 You May Also Like

Manage which items to appear with this item in the You May Also Like section

- 1. Login the Marketplace website. Dashboard page is display
- 2. On the top menu click on the Personalization link under the Marketing menu.
- 3. Personalization page is display
- 4. Click on the Manage link of any product.
- 5. To search for a product, enter any of the following.
 - Product Name: Enter the product name.
 - **SKU:** Enter the SKU of any product.
 - Category: Select any category from the drop down
- 6. Click on the **search** button and leave other fields blank if it is un use.
- 7. Select single or multiple products from unassociated products section.
- 8. Click on the Add button. Selected product is moved to the Associate product section.
- 9. Click on the save button associate product is display in the product list page.

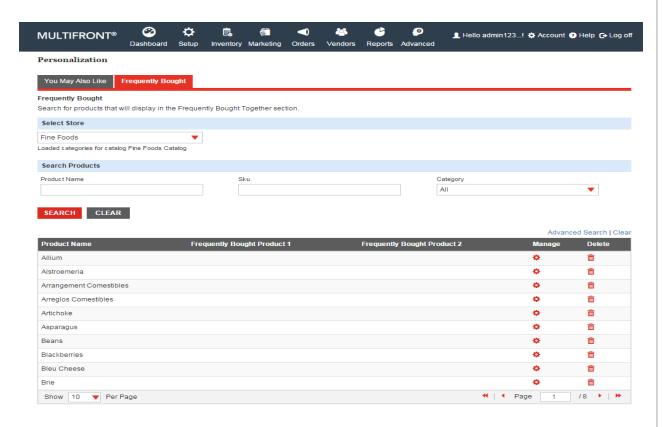




5.6.3 Frequently Bought

In this section we can associate two products for a single product in frequently bought section.

- 1. Login the Marketplace website. Dashboard page is display.
- 2. Click on the **Personalization** link under the **Marketing** tab. Personalization page is display.
- 3. Click on the manage link of any product and select Frequently bought tab
- 4. Frequently bought page is display
- 5. To Search for a product, enter the following details
 - Select Store: Select any store name from the drop down.
 - Product Name: Enter the product name.
 - SKU: Enter the SKU for any product.
 - Category: Select any category from the drop down.
- 6. Click on the search button.
- 7. All the cases meeting with above criteria will be display in the list

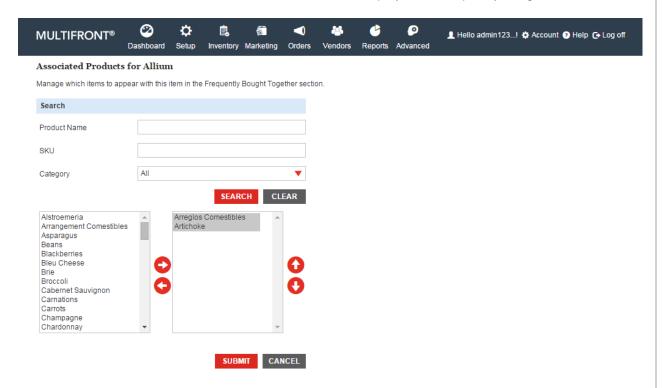


Manage which items to appear with this item in the Frequently Bought Together section.

- 1. Login the Marketplace website. Dashboard page is display.
- 2. Click on the **Personalization** link under the **Marketing** tab. Personalization page is display.



- 3. Click on the manage link of any product and select Frequently bought tab
- 4. Now select Manage link from the frequently bought page.
- 5. Select any of the following details.
 - Product Name: Enter the product name.
 - **SKU:** Enter the SKU for any product.
 - Category: Select any category from the drop down.
- 6. Click **search** button, Categories is display in the unassociated product section.
- 7. Select any two products from the unassociated section and click on the Add button.
- 8. Here we can select maximum two products.
- 9. Click Save button Associated Product is display in the frequently bought list.





3.7 SEO Settings

Search Engine Optimization (SEO) is the science of getting a web site to rank high in search results. Users rely on the top search engines (like Google and Yahoo) to find what they're looking for.

Optimizing a website primarily involves editing its content and HTML coding to both increase its relevance to specific keywords and to remove barriers to the indexing activities of search engines. These include filling your site with quality content, choosing correct keywords, page titles, meta tags and internal link structures.

Using the links in this section you can manage the Search Engine Optimization (SEO) settings for your Marketplace.

3.7.1 **Default SEO Settings**

Default SEO settings page allow you to set default meta tags for each page in your storefront. These settings can also be overridden in the SEO section of the Product, Category and Content admin pages.

You can add substitution variables in your default Meta tag text that will be substituted with the appropriate values at runtime when the page is displayed. For example "Shop now at mystore.com for <NAME>" will have the Product Name substituted into the Meta tag when the product page is displayed.

Substitution Variables:

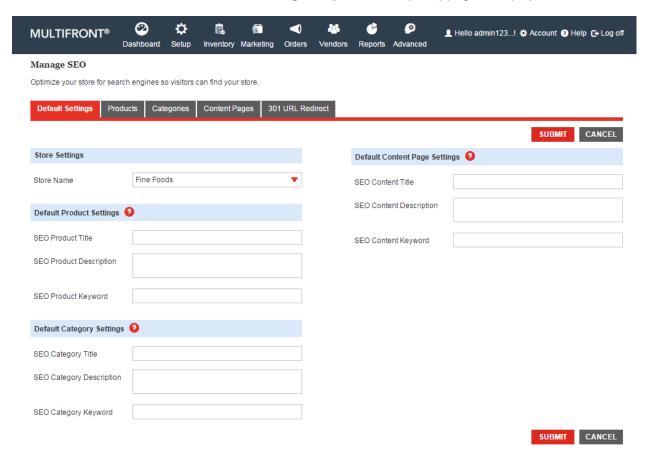
<NAME> - Will substitute the Product Name, Category Name or Content Page title. <PRODUCT_NUM> - Will substitute the Product Number (only for Product Pages). <SKU> - Will substitute the Product SKU (only for Product Pages). <BRAND> - Will substitute the Product Brand (only for Product Pages).

To set the default SEO settings for your storefront:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Default Settings** under **Marketing**. The **Default SEO Settings** page is displayed.
- 3. **Select Store**: Select the store from the drop-down list to set its default SEO settings...
- 4. Enter the following details under SEO Product Settings:
 - SEO Product Title: Enter the SEO product title.
 - SEO Product Description: Enter the SEO product description.
 - SEO Product Keyword: Enter the SEO product keyword.
- 5. Enter the following details under SEO Department Settings:
 - SEO Category Title: Enter the SEO department title.
 - SEO Category Description: Enter the SEO department description.
 - SEO Category Keyword: Enter the SEO department keyword.
- 6. Enter the following details under SEO Content Settings:
 - SEO Content Title: Enter the SEO content title.



- SEO Content Description: Enter the SEO content description.
- SEO Content Keyword: Enter the SEO content keyword.
- 7. Click **Submit**. The **Search Engine Optimization (SEO)** page is displayed.



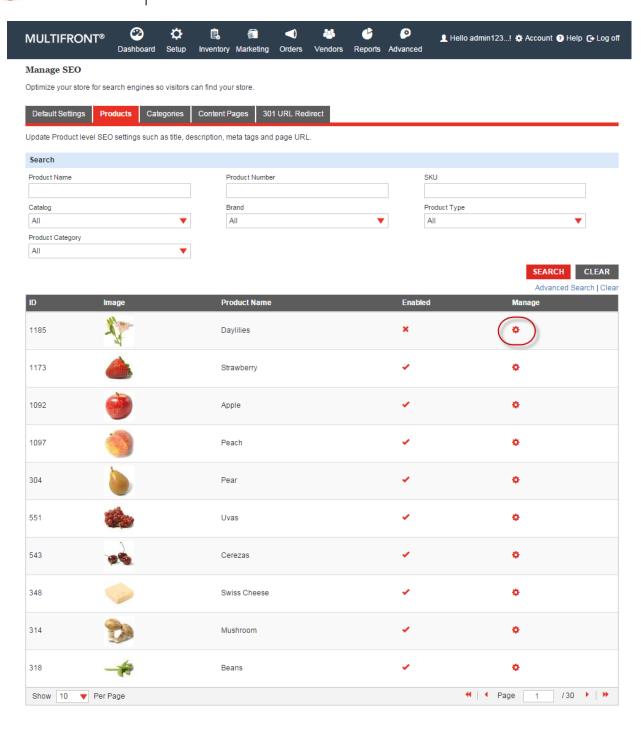


3.7.2 **Product SKU Settings**

To manage product SEO settings:

- 1. Login to the Marketplace administration website. The Dashboard page is displayed.
- On the top menu, click Product Settings under Marketing. The Product SEO Settings page is displayed listing all the available products in the storefront.
- 3. To search for a product do the following, else skip to step 4:
 - Enter any or all of the following keywords: Product Name, Product Number and SKU.
 - Select any or all from the following: Catalog, Brand, Product Type and Category.
 - Click Submit. The Products page is displayed listing all the products matching the above search criteria.
- 4. Click **Manage** on the product to manage its SEO settings. The **Edit Product SEO Settings** page is displayed.
- 5. Edit the following details:
 - Product Name: Edit the product.
 - Title for Search Engines: Edit the title. Leave this section blank if unsure.
 - Keywords for Search Engines: Enter comma separated keywords. Leave this section blank if unsure.
 - Description for Search Engines: Edit the description. Leave this section blank if unsure.
 - **SEO friendly name for the URL**: Edit the search engine friendly, static URL. Use only characters a-z and 0-9. Use "-" instead of spaces. Do not use a file extension or parameters in your product name.
 - **Short Description**: Edit the short description for the product, if it has one. The description should be less than 100 characters.
 - Long Description: Edit the detailed description for the product in this Rich Text Box.
 - **Product Features**: Edit the product's features. This will be displayed under a "Features" tab on the product page in the storefront.
 - **Product Specifications**: Edit the product's specification. This will be displayed under a "Specifications" tab on the product page in the storefront.
 - Additional Information: Edit the additional information. This will be displayed under a "Additional Information" tab on the product page in the storefront.
- 6. Click **Submit**. The **Product SEO Settings** page is displayed.





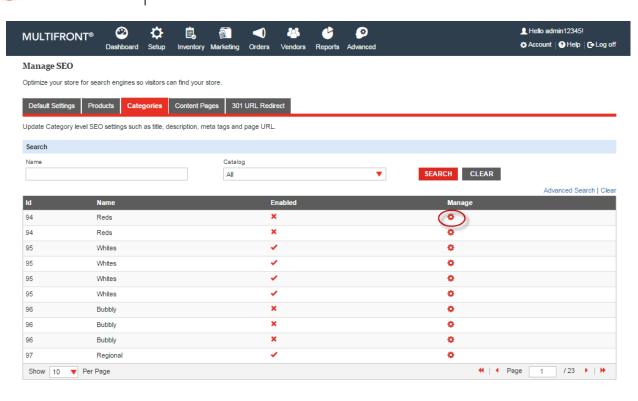


3.7.3 Category SEO Settings

To edit department SEO settings:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Department Settings** under **Marketing**. The **Category SEO Settings** page is displayed listing all the available categories in the storefront.
- 3. To search for a category do the following, else skip to step 4:
 - Enter the category Name.
 - Catalog: Select a catalog from the drop-down list.
 - Click Submit. The category SEO Settings page is displayed listing all the categories matching the above search criteria.
- 4. Click **Edit** on the category to edit its SEO settings. The **Edit category SEO Settings** page is displayed.
- 5. Edit the following details:
 - Category Title: Enter a title for the category page. (ex: "Dazzling Jewelry"). Leave blank, if you do not want to display the title.
 - Title for Search Engines: Enter a title. Leave this section blank if unsure.
 - Keywords for Search Engines: Enter comma separated keywords. Leave this section blank if unsure.
 - **Description for Search Engines**: Enter a description. Leave this section blank if unsure.
 - SEO friendly name for the URL: Use only characters a-z and 0-9. Use "-" instead of spaces. Do not use a file extension or parameters in your url name.
 - **Short Description**: Enter an optional short description (less than 100 characters) to be displayed in the category listing grid.
 - Long Description: You can enter rich text and upload images using the editor. This
 will allow you to create a splash page for your category or provide a text introduction
 that will show above your products. You may leave this field blank.
- 6. Click **Submit**. The **Category SEO Settings** page is displayed.



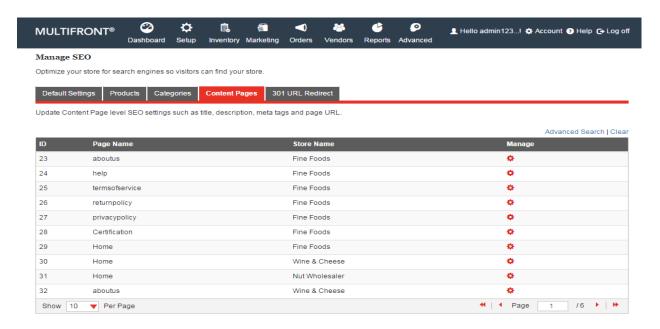




3.7.4 Content Page SEO Settings

To edit content page SEO settings:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Page Settings** under **Marketing**. The **Content Page SEO Settings** page is displayed listing all the available pages in the storefront.
- 3. Click **Edit** on the page name to edit its SEO settings. The **Edit Page** is displayed.
- 4. Edit the following details:
 - Page Title: Edit the page title. This will be displayed at the beginning of the page. Leave this field blank if you do not want to display the title.
 - **SEO title for the page**: Edit the title. This title will be used for search engine optimization. Leave blank if unsure.
 - Meta Keywords: Edit the comma separated keywords for the search engines to index on your page. Leave blank if unsure.
 - **Meta Description**: Edit the description for search engine listings. Leave blank if unsure.
 - SEO friendly name for the URL: Edit the search engine friendly, static URL. Use
 only characters a-z and 0-9. Use "-" instead of spaces. Do not use a file extension or
 parameters in your product name.
 - Page content: Edit the page content. Using this WYSIWYG editor, you can easily add rich content such as text, images, flash movies and document links.
- Click Submit. The Content Page SEO Settings page is displayed.





3.7.5 **301 URL Redirect Settings**

Once a search engine indexes your page you want to be able to keep those search rankings even if your page URL changes. 301 redirects are a way to tell the search engines that "this page has been permanently moved to a new URL". This allows you to type in a new friendly URL for a product or category and have people or search engines automatically redirected to the new URL even if they type in the old URL.

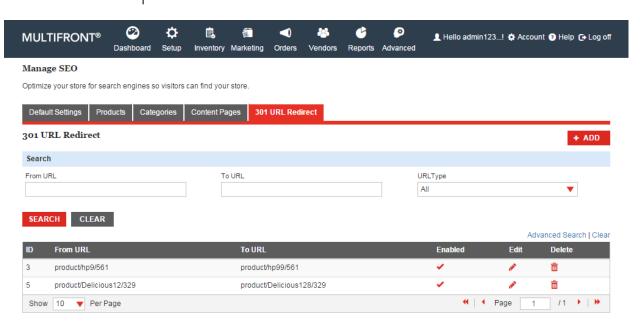
To add URL 301 redirects:

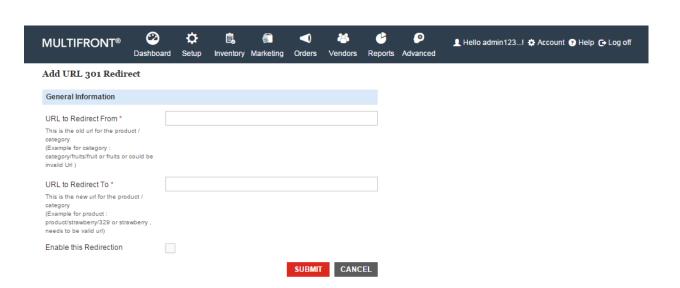
- Login to the Marketplace administration website.. The Marketplace Dashboard page is displayed.
- 2. On the top menu, click **301 Redirects** under **SEO**. The **URL 301 Redirects** page is displayed listing all the available URL redirects in the storefront.
- 3. Click Add URL 301 Redirect. The Add URL 301 Redirect page is displayed.
- 4. Enter the following details:
 - URL to redirect From: Enter the URL from where you want to redirect. Ensure that
 you include the .aspx file extension. Note that this only works on internal top level
 pages such as "apple.aspx". You can not include directory names in the redirect.
 - URL to Redirect To: Enter the URL to where you want to redirect. Ensure that you
 include the .aspx file extension. Like the From URL this must be a top level page
 name to direct to such as "my-apple.aspx".
 - Enable this Redirection: Select to enable this redirect.
- Click Submit. The URL 301 Redirects page is displayed listing the newly added URL redirect.

Note: To edit URL 301 redirects:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **URL 301 Redirects** under **SEO**. The **URL 301 Redirects** page is displayed listing all the available URL redirects in the storefront.
- Click Edit on the URL redirect to edit it. The Edit URL 301 Redirect page is displayed.
- 4. Edit the following details:
 - Enter URL to Redirect From: Edit the URL from where you want to redirect. Ensure that you include the .aspx file extension.
 - Enter URL to Redirect To: Edit the URL to where you want to redirect. Ensure
 that you include the .aspx file extension.
 - Enable this Redirection: Select to enable this redirect.
- 5. Click **Submit**. The **URL 301 Redirects** page is displayed.







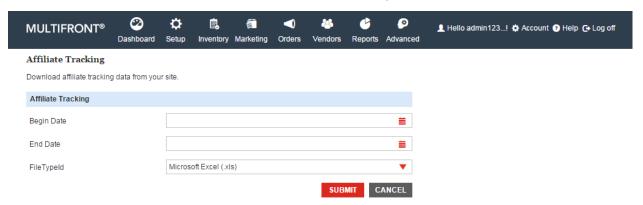


3.8 Affiliate Tracking

Affiliate tracking data that has been collected on the site. You can use this data in your favorite reporting tool to analyze site traffic.

To download tracking data:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- On the top menu, click Tracking Data under Marketing. The Affiliate Tracking page is displayed.
- 3. Enter the following details:
 - **Begin Date**: Enter the begin date from when you want the Tracking data, in MM/DD/YYYY format.
 - End Date: Enter the end date till when you want the Tracking data, in MM/DD/YYYY
 format.
 - File Type: Select the format of the download file from the drop-down list.
- 4. Click Download Tracking Data. The Download file dialog box opens.
- 5. Click **Save**. The **Save As** dialog box opens. Choose a location and enter the file name. Click **Save**. The file is now saved to the specified location.



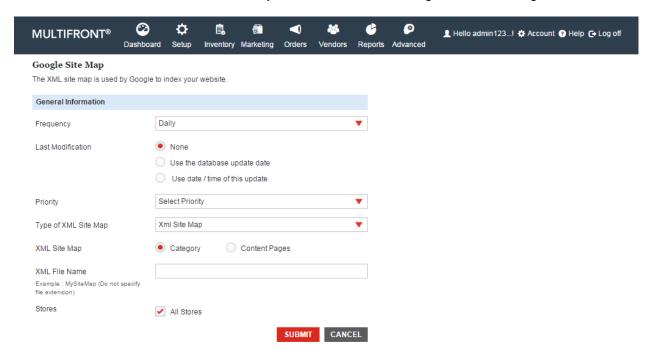


3.9 Google Site Map

This page will create the XML Site Map file for the Google XML Site Map / Product Feed store in the content folder.

To generate Google site map:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Generate Google Site Map** under **Marketing**. The **Generate Google Site Map** page is displayed.
- 3. Enter the following details:
 - Change Frequency of the page: Select the frequency of the page change.
 - Last Modification: Select the modification date and time.
 - **Priority**: Select the priority of the page
 - Type of XML Site Map: Select Google XML Site Map to generate site map for content or category page.
 - Select Google Product feed to generate product feed.
 - XML file name: Enter the file name in which you wanted the files to be generated.
 - Store: You can select multiple store.
- 4. Click **Submit**. On success you will be shown a message and link to the generated files.





3.10 Store Locator

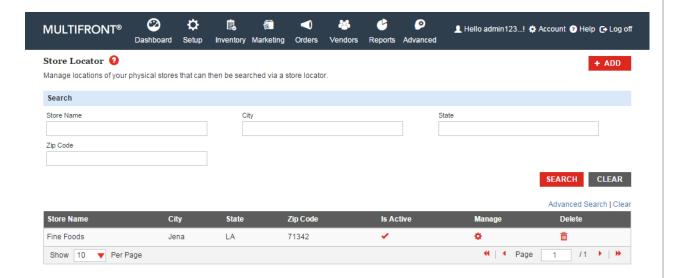
The **Store Locator** page allows you to add and manage your stores. All your stores will be displayed in the Store Locator.

Note: Before using the Store Locator you first need to purchase and load zip code data. Visit our knowledge base for instructions on where to obtain data and load it.

3.10.1 View Store Locators

To view the stores in the storefront:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Store Locator** under **Marketing**. The **Store Locator** page is displayed listing all the stores in the Marketplace.





3.10.2 Add New Store Locator

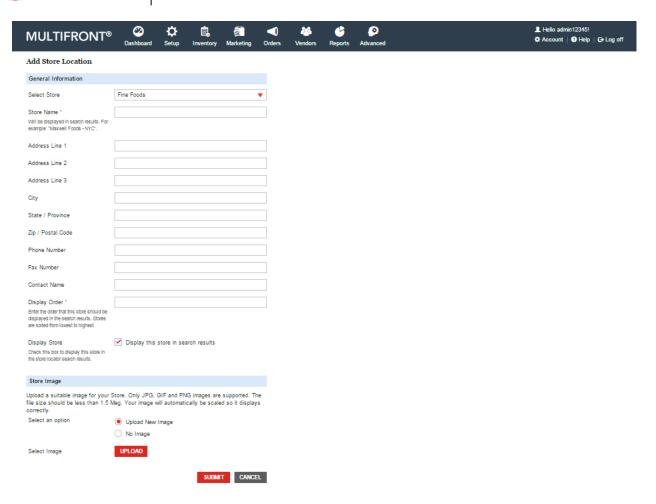
To add a store:

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Store Locator** under **Marketing**. The **Store Locator** page is displayed listing all the stores in the storefront.
- 3. Click Add New Store Location. The Add Store Location page is displayed.
- 4. Enter the following details:
 - Select Store
 - Store Name
 - Address Line 1
 - Address Line 2
 - Address Line 3
 - City
 - State / Province
 - Zip / Postal Code
 - Phone Number
 - Fax Number
 - Contact Name
 - **Display Order**: Enter the order that this store should be displayed in the search results. Stores are sorted from lowest to highest.
 - **Display Store**: Select to display this store in the store locator search results.
 - Select an Image: Click Browse, under the Store Image section. The Choose file dialog box opens. Choose a location and enter the filename of the store image to upload. Click Open. The location of the image is now displayed next to the Browse button.

Note: Only JPG, GIF and PNG images are supported. Make sure your image is 1.5 Mb in size or less.

Click **Submit**. The **Store Locator** page is displayed listing the newly added store.







3.10.3 **Edit Store**

To edit a store:

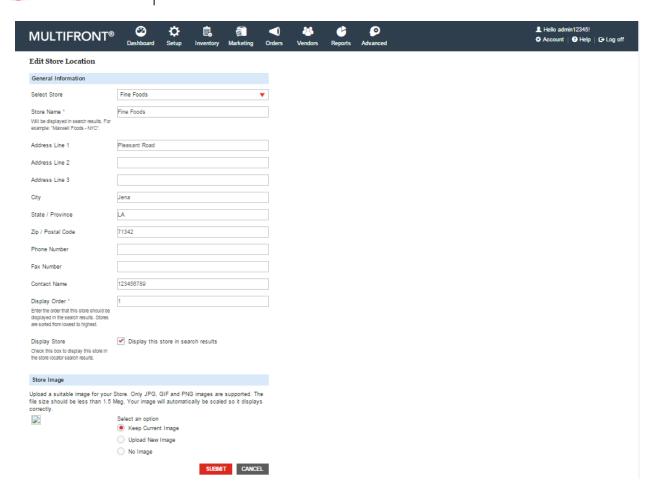
- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Store Locator** under **Marketing**. The **Store Locator** page is displayed listing all the stores in the storefront.
- 3. Click Manage on the store you want to edit. The Manage Store page is displayed.
- 4. Edit the following details:
 - Select Store
 - Store Name
 - Address Line 1
 - Address Line 2
 - Address Line 3
 - City
 - State
 - Zip Code
 - Phone Number
 - Fax Number
 - Contact Name
 - **Display Order**: Edit the order that this store should be displayed in the search results. Stores are sorted from lowest to highest.
 - **Display Store**: Select to display this store in the store locator search results.
 - Select an Image: Select Keep Current Image to retain this store image. OR

To change the store image, select **Upload New Image**. **Select an Image** field is displayed. Click **Browse**. The **Choose file** dialog box opens. Choose a location and enter the filename of the store image to upload. Click **Open**. The location of the image is now displayed next to the **Browse** button.

Note: Only JPG, GIF and PNG images are supported. Make sure your image is 1.5 Mb in size or less.

5. Click **Submit**. The **Store Locator** page is displayed listing the newly edited store.



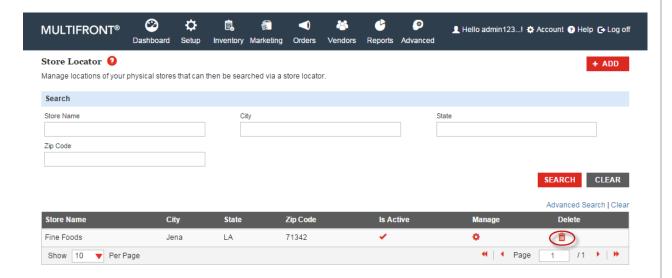




3.10.4 **Delete Store Locator**

To delete a store:

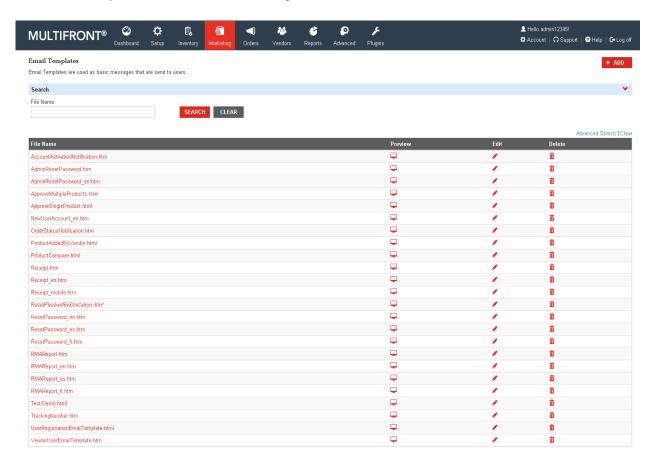
- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click **Store Locator** under **Marketing**. The **Store Locator** page is displayed listing all the stores in the storefront.
- 3. Click **Delete** on the store you want to delete. The **Delete Store** page is displayed.
- 4. Click **Delete** to confirm. The **Store Locator** page is displayed with the deleted store removed from the list.





3.11 Email Templates

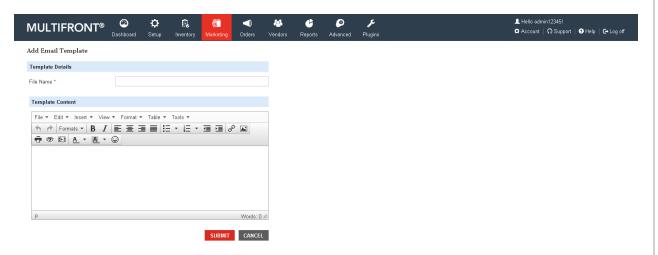
The **Email Templates** are use for the messages that are send to the Users/Customers.



3.11.1 Add New Email Template

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click on the **Email Templates** under the **Marketing**. The **Email Templates** page is display listing all the templates in the storefront
- 3. Click on the Add button to create new template for the store





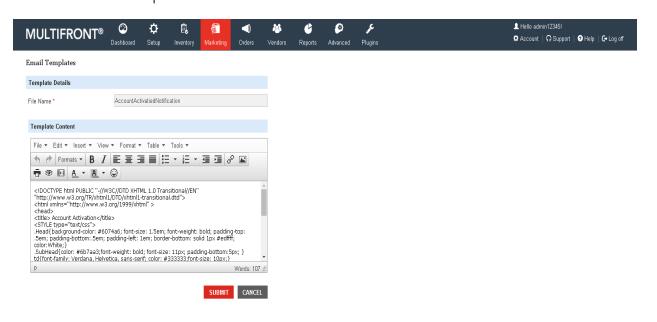
- 4. Enter the following details:
 - File Name : Enter the file name for the template
 - Template Content: Enter the content for the Email in the html format.
- 5. Click on the Submit button. Newly added template will display in the list

3.11.2 Edit Email Template

To update the Email Template, update the following details

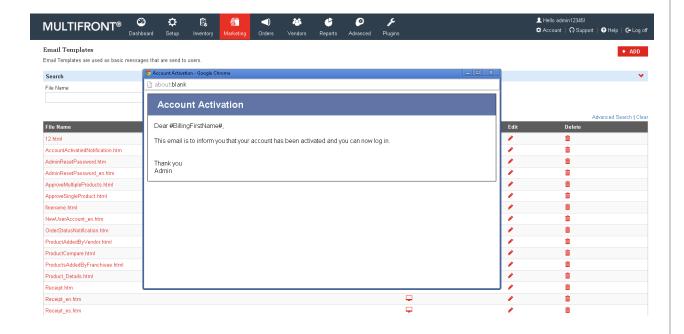
- File Name: Can not change the file name for the template
- Template Content: Enter the content for the Email in the html format.
 - 6. Click on the Submit button. Updated email template will display in the list.





3.11.3 **Preview Email Template**

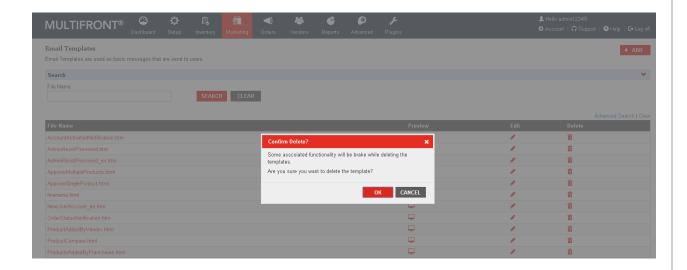
- 1. Login to the Marketplace administration website. The Dashboard page is displayed.
- 2. On the top menu, click on the **Email Templates** under the **Marketing**. The **Email Templates** page is display listing all the templates in the storefront
- 3. Click on the Preview link. Here Email Template is display.





3.11.4 **Delete Template**

- 1. Login to the Marketplace administration website. The **Dashboard** page is displayed.
- 2. On the top menu, click on the **Email Templates** under the **Marketing**. The **Email Templates** page is display listing all the templates in the storefront
- 3. Click on the **Delete** link to delete any template from the list
- 4. Click on the OK button to delete available template in the list.



Note: To add deleted Email Template so click on the Add button and click on the File Name drop down. Here all the deleted templates are display in the drop down.