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ZNODE MARKETPLACE 8.1.1 USER MANUAL

October 2015



Znode 8.1.1 Vendors Manual

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1 REVISION HISTORY

[illegible]

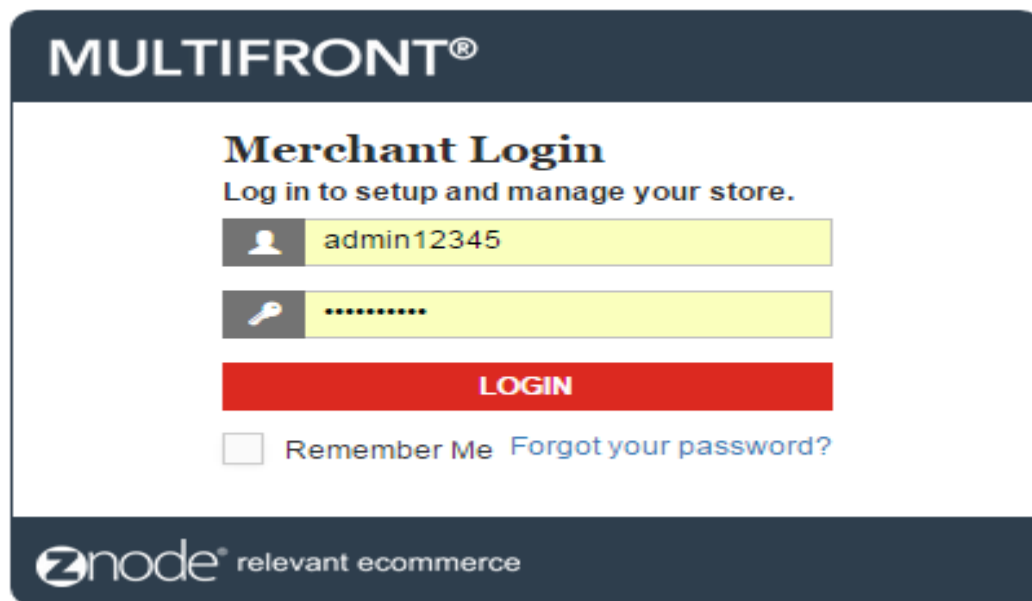
2 LOGIN TO THE MARKETPLACE ADMIN SITE

Users with Administrator access can login to the Marketplace administration website to manage every aspect of the Marketplace:

- Access the following web address in your browser:


Go to the URL **http://www.yourdomain.com/siteadmin** where **www.yourdomain.com** should be replaced with your storefront's domain name. Note that if the website is installed in your local machine the domain name will be "local host"

- The **Marketplace Management Login** page is displayed.




- Type your administrator user name and password. When the Marketplace is first installed the default user name is "admin" and the password is "admin".
- Click **Login**.
- Upon successful login, the **Dashboard** page is displayed.

Welcome




Setup

Create new stores, and configure shipping, payments and taxes.




Inventory

Manage your products and inventory.




Marketing

Manage promotions and optimize your store's search engine.



Orders

Manage your orders, RMA, service requests, and reviews.



Reports

Generate reports on sales, customers, and other metrics.

Alerts

- 5 products have low inventory.
[Manage Inventory](#)
- 0 Failed login attempts
[View Activity Log](#)

Create and manage multiple storefronts for your business. [Click Here.](#)

Download and upload data to your store including inventory. [Click Here.](#)

Quick Statistics

\$100002364.80

Total Sales YTD


85

Orders YTD

107

Accounts Created YTD

RUN REPORTS




3 VENDORS

3.1 Vendor Products

Here we can manage the products added by your vendors.

3.1.1 Search and View Product

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Product** under **Vendor**. The **Vendor Accounts** page is displayed listing all mall admins in the database.
3. To search the product:
 - **Vendor:** Enter the Vendor name in the Vendor fields.
 - **Vendor ID:** Enter the Vendor Id
 - **Store Name:** Select any store name from the drop down
 - **SKU:** Enter the SKU of any product.
 - **Product Name:** Enter the Product name which you want to search.
 - **Vendor Product ID:** Enter the Vendor Product ID.
 - **Product Status:** Select the product status from the drop down.
 - Click **Search**. All accounts matching the search criteria will be displayed under **Vendor Account List**.



Dashboard
Setup
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Reports
Advanced

Hello admin123451
Account
Support
Help
Log off

Vendor Products

Manage products added by your vendors.

Search

Name

Vendor

SKU

Vendor Product Id

Vendor Id




Store Name

Product Status

SEARCH

CLEAR

Advanced Search | Clear

	Id	Image	Name	Selling Price	Vendor	Changed Fields	In Stock	Status	Manage	Delete
<input type="checkbox"/>	2095		Yellow Strawberry	\$23.00	Benny Dayal		999	●	✖	✖
<input type="checkbox"/>	2096		Black ye	\$32.00	Benny Dayal		999	●	✖	✖
<input type="checkbox"/>	2097		Grapes	\$12.00	Benny Dayal		999	●	✖	✖

Show 10 Per Page

«

»

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● Approved
● Declined
● Pending Approval
● To Edit

DECLINE SELECTED
APPROVE SELECTED
REVIEW IMAGE

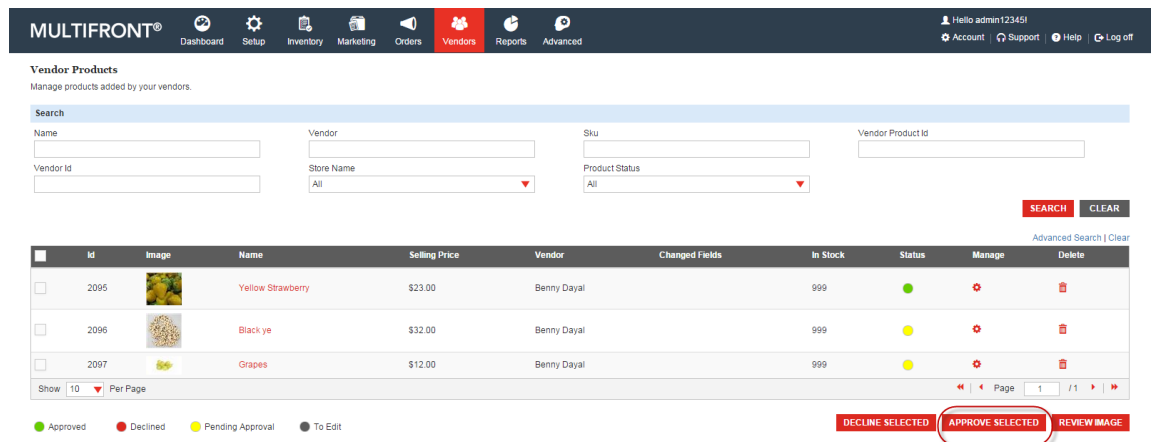
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3.1.2 Approved/Declined Product

To Approved the mall admin products:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click Vendor Product under the Vendor. Vendor Product page is display listing all the product of the mall admin.
3. Select product which you want to approved then click on the Approved button OR you approve the product by click on the Manage link.



MULTIFRONT® Dashboard Setup Inventory Marketing Orders Vendors Reports Advanced

Hello admin12345! Account Support Help Log off










Vendor Products
Manage products added by your vendors.

Search

Name Vendor Sku Vendor Product Id

Vendor Id Store Name Product Status

SEARCH CLEAR

	Id	Image	Name	Selling Price	Vendor	Changed Fields	In Stock	Status	Manage	Delete
<input type="checkbox"/>	2095		Yellow Strawberry	\$23.00	Benny Dayal		999	Approved		
<input type="checkbox"/>	2096		Black ye	\$32.00	Benny Dayal		999	Pending Approval		
<input type="checkbox"/>	2097		Grapes	\$12.00	Benny Dayal		999	Pending Approval		

Show 10 Per Page

Advanced Search | Clear

● Approved ● Declined ● Pending Approval ● To Edit

DECLINE SELECTED APPROVE SELECTED REVIEW IMAGE

To declined the mall admin product:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click Vendor Product under the Vendor. Vendor Product page is display listing all the product of the mall admin.
3. Select any product which you want to decline.
4. Select any rejection message and click on the submit button.

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
Vendor Products

Manage products added by your vendors.

Search
Name
Vendor
SKU
Vendor Product Id
Vendor Id
Store Name
Product Status

SEARCH
CLEAR

Advanced Search | Clear

	Id	Image	Name	Selling Price	Vendor	Changed Fields	In Stock	Status	Manage	Delete
<input type="checkbox"/>	2095		Yellow Strawberry	\$23.00	Benny Dayal		999	●	✖	✖
<input type="checkbox"/>	2096		Black ye	\$32.00	Benny Dayal		999	●	✖	✖
<input type="checkbox"/>	2097		Grapes	\$12.00	Benny Dayal		999	●	✖	✖

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● Approved
● Declined
● Pending Approval
● To Edit

DECLINE SELECTED
APPROVE SELECTED
REVIEW IMAGE

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Log off

Reject Product - Grapes

Reject Product Details

Product ID: 2097

Vendor: Benny Dayal

Reason for Rejection: Changeproduct

Detailed Reason (Optional):

SUBMIT
CANCEL

3.2 Vendor Accounts (Mall Admin)

Mall Admin (Vendor Admin) page allows you to manage the mall admin's account information.

3.2.1 View Vendor Account

To search for and view mall admins:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Accounts** under **Vendors**. The **Vendor Accounts** page is displayed listing all **Vendor Accounts** in the database.

Vendor Accounts + ADD

Manage accounts for vendors who sell through your store.

Search

Account ID	First Name	Last Name
Company Name	Phone Number	Login Name
Account Number	Start Date	End Date
Email ID	Store Name	Profile

SEARCH **CLEAR**

[Advanced Search | Clear](#)

Account ID	Full Name	Phone Number	Email ID	Manage	Delete
11546	Shane Robert	123456789	shane.robert@gmail.com		

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4. To search for a mall admin:

- **Store Name:** Select a store name from the drop-down list.
- **Search Account:** Enter a keyword. This can be a partial First Name, Last Name, Company Name, Login Name, Account Number, Contact ID, Phone Number and Email ID.
- **Select a Profile:** Select the profile from the drop-down list.
- **Start Date:** Enter the start date in MM/DD/YYYY format OR click the calendar button beside the date box to set the date.
- **End Date:** Enter the end date in MM/DD/YYYY format OR click the calendar button

beside the date box to set the date.

- Click **Search**. All accounts matching the search criteria will be displayed under **Vendor Account List**.

5. Click **Manage** on the mall admin to view its details. The **Mall Admin Details** page is displayed listing the mall admin details.

3.2.2 Add Vendor Account (Mall Admin)

Important: After creating an account, the [Profile](#) and [Permission](#) must be enabled. To create a Vendor's account:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Accounts** under **Vendor**. The **Vendor Accounts** page is displayed listing all mall admins in the database.
3. Click **Add Vendor Account** to create a **Vendor Account**. The **Add Vendor Account** page is displayed.
4. Enter the following details:
 - **User Name:** Enter user name. User name will be used for login into the mall admin.
 - **Account Number:** Enter the account number in your internal accounting system that corresponds to this customer. Leave blank if you don't have one.
 - **First Name:** Enter First Name
 - **Last Name:** Enter last name
 - **Company Name:** Enter the company name.
 - **Email Address:** Enter an email address.
 - **Phone Number:** Enter Phone Number.
 - **Street1:** Enter address in Street1.
 - **Street2:** Enter address in Street2.
 - **City:** Enter city in city field.
 - **State:** Enter state in state field.
 - **Postal Code:** Enter Postal Code.
4. Click **Submit**. The **Vendor Account** detail page is displayed listing the details of the newly added Vendor Account under the General tab.
5. On this page the following details can be managed:

- [Edit Account](#)
- [Add New Address](#)
- [Permissions](#)

To create permissions for this account, click on the **Permissions** tab and then click on **Edit Permissions**. The **Edit Permissions** page is displayed.

Enter the following details:

- **Select Stores:** Select the stores that this account can access.
- **Select Role:** Select roles for this account.

Click **Submit**. The **Mall Admin** detail page is displayed listing permission details under the **Permissions** tab.

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Advanced
Hello admin123...!
Account
Help
Log off

Create Vendor Account

Note: Upon successful creation of an Vendor account, a temporary password will be emailed to the new user.

Login Information

User Name *
Account Number
Your internal ERP account number.

Contact Information

First Name *
Last Name *
Company Name
Email Address *
Phone Number *
Street 1 *
Street 2
City *
State *
Postal Code *

SUBMIT
CANCEL

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Vendor Account : 11546 - Shane Robert

BACK

General

Permissions

EDIT

Contact Information

Name (Billing) Shane Robert

Company Name

Phone Number 123456789

Email Address shane.robert@gmail.com

Email Opt In

Account Information

Account ID 11546

Account Number 1231234

Additional Information

Website

Description

Source

Create Date 24-Apr-2015

Create User admin12345

Update Date 24-Apr-2015

Update User

Custom1

Custom2

Custom3

Addresses

ADD

Advanced Search | Clear

Name	Default Shipping	Default Billing	Full Name	Edit	Delete
Default Address	✓	✓	Shane Robert Thomoson Road Portland, OR 97213 US PH : 123456789		
Show 10	Per Page			Page 1 / 1	

Edit Permissions: Shane

Administer Stores

☒ All Stores

User Roles

- ☐ ADMIN
☐ CATALOG EDITOR
☐ CONTENT EDITOR
- ☐ CUSTOMER SERVICE REP
☐ EXECUTIVE
☐ FRANCHISE
- ☐ ORDER APPROVER
☐ ORDER ONLY
☐ REVIEWER
- ☐ SEO
☒ VENDOR

SUBMIT

CANCEL

3.2.3 Edit Vendor Account

To edit a vendor's account:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Accounts** under **Vendors**. The **Vendor Accounts** page is displayed listing all **Vendor Accounts** in the database.
3. Click **Mange** on the **Vendor Accounts** to edit its details. The **Edit Vendor Accounts Information** page is displayed listing the mail admin details.
4. Click on Edit Account
5. Update the following details:
 - **Reset Password:** "Submit" button used to generate new password and new password sent to the respective email address of that particular Vendor Account.
 - **Account Number:** Enter the account number in your internal accounting system that corresponds to this customer. Leave blank if you don't have one.
 - **First Name:** Enter First Name
 - **Last Name:** Enter last name
 - **Company Name:** Enter the company name.
 - **Email Address:** Enter an email address.
 - **Phone Number:** Enter Phone Number.
 - **Street1:** Enter address in Street1.
 - **Street2:** Enter address in Street2.
 - **City:** Enter city in city field.
 - **State:** Enter state in state field.
 - **Postal Code:** Enter Postal Code.
6. Click **Submit**. The **Vendor Account** detail page is displayed listing the details of the newly updated Vendor Account under the General tab.

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Vendor Account
Note: Upon successful creation of an Vendor account, a temporary password will be emailed to the new user.

Login Information

User ID *
shane1
Reset Password
RESET PASSWORD

Contact Information

Franchise Account Number
123
Your internal ERP account number.
First Name *
Shane
Last Name *
Robert
Company Name
Email Address *
shane.robert@gmail.com
Phone Number *
123456789
Street 1 *
Thomson Road
Street 2
City *
Portland
State/Province/Region *
OR
Postal Code *
97213
SUBMIT
CANCEL

3.2.4 Delete Vendor Account

To delete a mail admin: From the **Vendor Account** page, click **Delete** the **Please Confirm** page is displayed. Click **Delete**. The **Vendor Account** deleted mail admin removed from the list.

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Vendor Accounts
+ ADD
Manage accounts for vendors who sell through your store.

Search

Account ID
First Name
Last Name
Company Name
Phone Number
Login Name
Account Number
Start Date
End Date
Email ID
Store Name
Profile
SEARCH
CLEAR

Advanced Search | Clear

Account ID	Full Name	Phone Number	Email ID	Manage	Delete
11548	Shane Robert	123456789	shane.robert@gmail.com	⚙️	🗑️

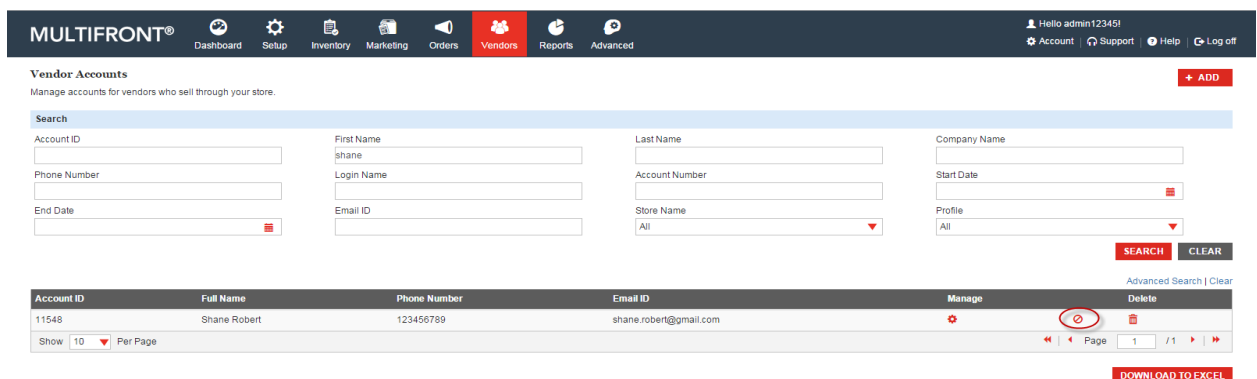
Show 10 Per Page
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3.2.5 Enable/Disable Vendor Account

To enable or disable a Vendor Account:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Accounts** under **Vendors**. The **Vendor Accounts** page is displayed listing all **Vendor Accounts** in the database.
3. To search for an **Vendor Accounts** to enable or disable:
 - **Search Account:** Enter a keyword. This can be a partial First Name, Last Name, Company Name, Login Name, Account Number, Contact ID, Phone Number and Email ID.
 - **Select a Profile:** Select the profile from the drop-down list.
 - **Start Date:** Enter the start date in MM/DD/YYYY format OR click the calendar button beside the date box to set the date.
 - **End Date:** Enter the end date in MM/DD/YYYY format OR click the calendar button beside the date box to set the date.
 - **Partner Approval Status:** Select the partner approval status from the drop-down list.
 - Click **Search**. All mall admins matching the search criteria will be displayed under **Mall Admin List**.
4. To enable an account:
 - Click **Enable** on the mall admin from the Account List. The **Please Confirm** page is displayed.
 - Click **Enable Online Account** to confirm. The **Accounts** page is displayed after enabling this account.
5. To disable an account:
 - Click **Disable** on the mall admin from the Account List. The **Please Confirm** page is displayed.
 - Click **Disable Online Account** to confirm. The **Accounts** page is displayed after disabling this account.



MULTIFRONT® Dashboard Setup Inventory Marketing Orders **Vendors** Reports Advanced Hello admin12345! Account Support Help Log off

Vendor Accounts
Manage accounts for vendors who sell through your store. [+ ADD](#)

Search

Account ID

First Name

Last Name

Company Name

Phone Number

Login Name

Account Number

Start Date

End Date

Email ID

Store Name

Profile

[SEARCH](#) [CLEAR](#)

[Advanced Search](#) [Clear](#)

Account ID	Full Name	Phone Number	Email ID	Manage	Delete
11548	Shane Robert	123456789	shane.robert@gmail.com		

Show 10 Per Page [Page 1 / 1](#) [Download to Excel](#)

3.2.6 Download Vendor Accounts information to Excel

To download Vendor Account information to Excel:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Vendor Accounts** under **Vendors**. The **Vendor Accounts** page is displayed listing all Vendor Accounts in the database.
3. Use [Search](#) to list only those mall admins you want to download. Skip this step to download all mall admins.
4. Click **Download to Excel**. The **File Download** dialog box opens.
5. Click **Save**, to save the file, else skip to step 8 to open the file. The **Save As** Dialog box opens.
6. In the **Save As** dialog box:
 - **Save in:** Select a location where you want to save the downloaded file.
 - **File Name:** Enter a file name. Else leave at default.
7. Click **Save**. The **Download complete** dialog box is displayed. You can view the downloaded file by opening it in Excel from the saved location.
8. Click **Open**. The account information file is opened in Excel, listing all the customers and their account details.

3.3 Franchise Administrators

Franchise Admin page allows you to manage the franchise admin's account information.

3.3.1 View Franchise Admin

To search for and view franchise admins:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Franchise Admins** under **Vendors**. The **Franchise Admins** page is displayed listing all franchise admins in the database.
3. To search for a franchise admin:
 - **Store Name:** Select a store name from the drop-down list.
 - **Search Account:** Enter a keyword. This can be a partial First Name, Last Name, Company Name, Login Name, Account Number, Contact ID, Phone Number and Email ID.
 - **Select a Profile:** Select the profile from the drop-down list.
 - **Start Date:** Enter the start date in MM/DD/YYYY format OR click the calendar button beside the date box to set the date.
 - **End Date:** Enter the end date in MM/DD/YYYY format OR click the calendar button beside the date box to set the date.
 - Click **Search**. All accounts matching the search criteria will be displayed under **Franchise Admin List**.
4. Click **Manage** on the franchise admin to view its details. The **Franchise Admin Details** page is displayed listing the franchise admin details.

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Franchise Administrators

Manage administrator accounts for franchise stores.

Search

Account ID

Company Name

Account Number

Email ID

First Name

Phone Number

Start Date

Store Name

Last Name

Login Name

End Date

Profile

SEARCH

CLEAR

Advanced Search | Clear

Account ID	Full Name	Phone Number	Email ID	Manage	Disable	Delete
11755	Shane Robert	123456789	shane.robert@gmail.com			

Show

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3.3.2 Add Franchise Admin

To Add the franchise admin:

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admins** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. To add the New Franchise in the list click on the **Add Franchise Admin** button.
 - **Franchise Number:** Enter the Franchise Number. Under this field to associate this Franchise with your internal accounting system.
 - **User Name:** Enter a user name that will be used by the Franchise to log in and administer their site.
 - **Store Name:** Specify the Store Name/ Company Name.
 - **Theme:** Select any theme from the drop down. Selected theme display in the store
 - **Site URL:** Specify the Store URL
 - **Select Logo:** Choose a logo that will display on the website
 - **First Name:** Enter he First Name
 - **Last Name:** Enter the Last Name.
 - **Email Address:** Mention your valid Email ID.
 - **Phone Number:** Enter the phone number.
 - **Street 1:** Mention your complete address.
 - **Street 2:** Mention your complete address
 - **City:** Enter the City name.
 - **State:** Enter the state.
 - **Pin code:** Enter the pin code.
 - Click on the **Submit** button. New **Franchise** account is created and newly created **Franchise** account is display in the **Franchise admin** list. and newly **Franchise store** is display in the manage store page.

Create Franchise Account

This page allows you to create a Franchise store. Once created, the store will be accessible by the provided URL.

Note: Upon successful creation of a Franchise account, a temporary password will be emailed to the new user.

Login Information

Franchise Number *

Use this field to associate this Franchise with your internal accounting system.

User Name *

Enter a user name that will be used by the Franchise to log in and administer their site.

Store Settings

Store Name *

Specify Store Name / Company name.

Theme

Default

Site URL

Enter a fully qualified URL (example: <http://mysite.com>). Note that the "www" and any port number will be ignored.

Select a Logo

Choose a logo that will be displayed on web site.

UPLOAD

Contact Information

First Name *

Last Name *

Email Address *

Phone Number *

Street 1 *

Street 2

City *

State *

Postal Code *

SUBMIT

CANCEL

3.3.3 Edit Franchise Admin

To Edit the Franchise admin:

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. To Edit Franchise account in the list click on the **Manage** link of any **Franchise Admin**.
4. Click on the Edit Account button from the General tab. Update below details:
 - **User ID:** This text box is non editable.
 - **Reset Password:** Click on the Submit button, temporary password is send to the Franchise Email Address.
 - **First Name:** Enter he First Name
 - **Last Name:** Enter the Last Name.
 - **Email Address:** Mention your valid Email ID.
 - **Phone Number:** Enter the phone number.
 - **Street 1:** Mention your complete address.
 - **Street 2:** Mention your complete address
 - **City:** Enter the City name.
 - **State:** Enter the state.
 - **Pin code:** Enter the pin code.
 - Click on the **Submit** button. Updated information is display in the page.

Franchise Admin:11755 - Shane Robert

BACK

General
Permissions

EDIT

Contact Information

Name (Billing) Shane Robert
Company Name Adidas
Phone (Billing) 123456789
Email Address shane.robert@gmail.com
Email Opt In ✖

Account Information

Account Id 11755
External Id 988763215345t

Additional Information

Website
Description
Source
Create Date 26/04/2015
Create User admin12345
Update Date 26/04/2015
Update User
Custom1
Custom2
Custom3

Addresses

+ ADD

Advanced Search | Clear

Name	Default Shipping	Default Billing	Address	Edit	Delete
Default Address	✓	✓	Shane,Robert,Adidas,Pleasant RoadJena,LA,71372,US,PH :123456789,		
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Edit Franchise Account

Note: Upon the edit of an account you are able to submit a request to reset the user's current password.

Login Information

User ID *
Shane Robert

Reset Password
SUBMIT

Contact Information

First Name *
Shane

Last Name *
Robert

Email Address *
shane.robert@gmail.com

Phone Number *
123456789

Street 1 *
Pleasant Road

Street 2

City *
Jena

State/Province/Region *
LA

Postal Code *
71372

SUBMIT
CANCEL

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f

Add New Address

To add the new address:

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise Admin** page is display listing all franchise admin in the database.
3. To Add New Address for Franchise account, click on the **Manage** link of any **franchise admin** then click on the add new address button.
4. Enter below details to add new address:
 - **Address Name:** Enter the Address Name
 - **First Name:** Mention your First name
 - **Last Name:** Mention your Last Name.
 - **Company Name:** Enter the company name
 - **Street 1:** Enter your valid address
 - **Street 2:** Enter your valid address
 - **City:** Enter the city

- **State:** Enter the state
- **Postal Code:** Mention postal code
- **Country:** Select the country from the drop down
- **Phone Number:** Enter your phone number
- Click on the checkboxes that is your default shipping and billing address.
- Click on the **Submit** button. Newly created address is display in the grid.

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Reports
Advanced
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Account
Help
Log off

Create Address

Address Details

Address Name *

Example: "Home Address".

First Name *

Last Name *

Company Name

Street 1

Street 2

City

State/Province/Region

Postal Code

Country


ANGUILLA ▼

Phone Number

☐ This address is my billing address
☒ This address is my shipping address

SUBMIT

CANCEL


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Edit Address

To edit the address

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. To Add New Address for Franchise account click on the **Manage** link of any **franchise admin** then click on the add new address button.
4. Update the following details:
 - **Address Name:** Update the Address Name
 - **First Name:** Mention your First name
 - **Last Name:** Mention your Last Name.
 - **Company Name:** Update the company name
 - **Street 1:** Update your valid address
 - **Street 2:** Update your valid address
 - **City:** Update the city
 - **State:** Update the state
 - **Postal Code:** Mention postal code
 - **Country:** Select the country from the drop down
 - **Phone Number:** Update your phone number
 - Click on the checkboxes that is your default shipping and billing address.
 - Click on the **Submit** button. Newly created address is display in the grid.

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Edit Address

Address Details

Address Name *

Default Address

Example: "Home Address".

First Name *

Shane

Last Name *

Robert

Company Name

Adidas

Street 1

Pleasant Road

Street 2

City

Jena

State/Province/Region

LA

Postal Code

71372

Country

UNITED STATES ▼

Phone Number

123456789

☒

This address is my billing address

☒

This address is my shipping address

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Permission

Here admin can select the Roles and Permission to the Franchise. While clicking on the Edit Roles and permission button Edit Permission page is display.

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. To Add New Address for Franchise account click on the **Manage** link of any **franchise admin** then click on the add new address button.
4. Click on the Permission tab and Edit Permission page is display.
5. Uncheck all the check boxes. All the store is display along with the check boxes.
6. Select Roles from the Roles section and click on the submit button.

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Hello admin12345!
Account
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Log off

Edit Permissions: Shane Robert

Administer Stores

☒ All Stores

User Roles

- | | | |
|---|---|---|
| <input type="checkbox"/> ADMIN | <input type="checkbox"/> CATALOG EDITOR | <input type="checkbox"/> CONTENT EDITOR |
| <input type="checkbox"/> CUSTOMER SERVICE REP | <input type="checkbox"/> EXECUTIVE | <input checked="" type="checkbox"/> FRANCHISE |
| <input type="checkbox"/> ORDER APPROVER | <input type="checkbox"/> ORDER ONLY | <input type="checkbox"/> REVIEWER |
| <input type="checkbox"/> SEO | <input type="checkbox"/> VENDOR | |

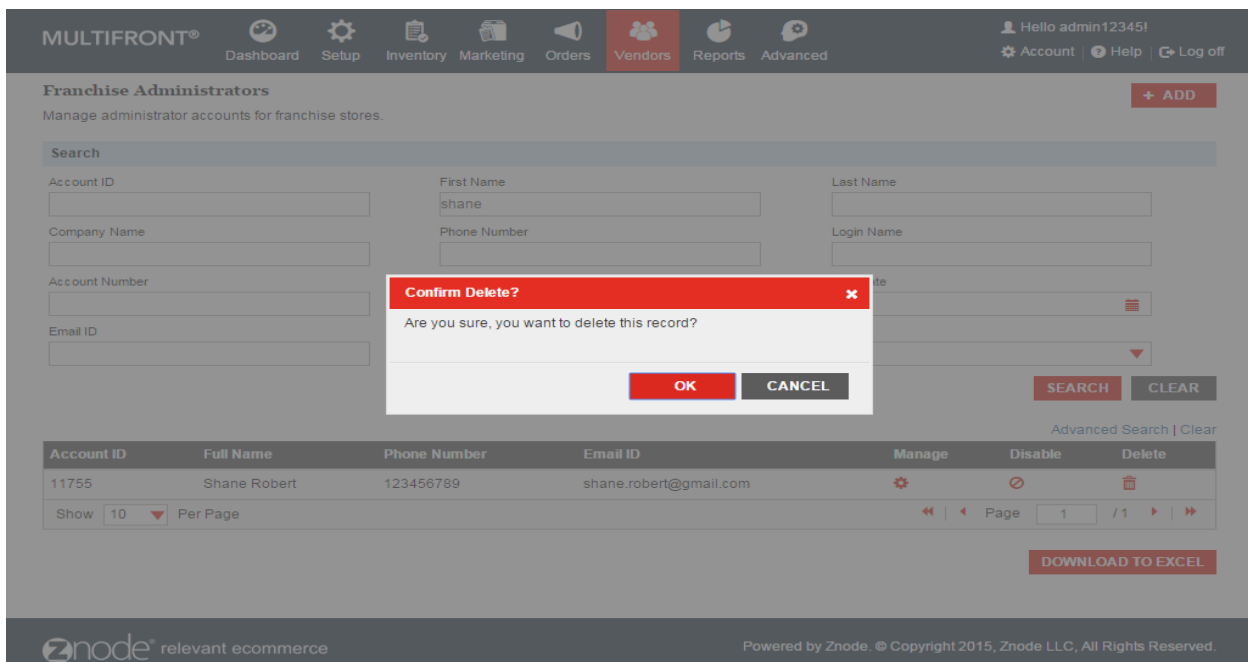
SUBMIT

CANCEL

3.3.4 Delete Franchise Admin

To delete the Franchise admin:.

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. Click on the Delete link of any franchise account, Confirmation message is display.
4. Click on the delete link, Franchise account is removed from the grid.



The screenshot shows the MULTIFRONT interface for managing franchise administrators. A confirmation dialog box is displayed in the center, asking "Are you sure, you want to delete this record?" with "OK" and "CANCEL" buttons. The background shows a search form and a table of administrators.

Franchise Administrators
Manage administrator accounts for franchise stores.

Search

Account ID:
 Company Name:
 Account Number:
 Email ID:

First Name:
 Phone Number:
 Last Name:
 Login Name:

Confirm Delete?
Are you sure, you want to delete this record?
OK CANCEL

Table:

Account ID	Full Name	Phone Number	Email ID	Manage	Disable	Delete
11755	Shane Robert	123456789	shane.robert@gmail.com			

Advanced Search | Clear

Show 10 Per Page Page 1 / 1

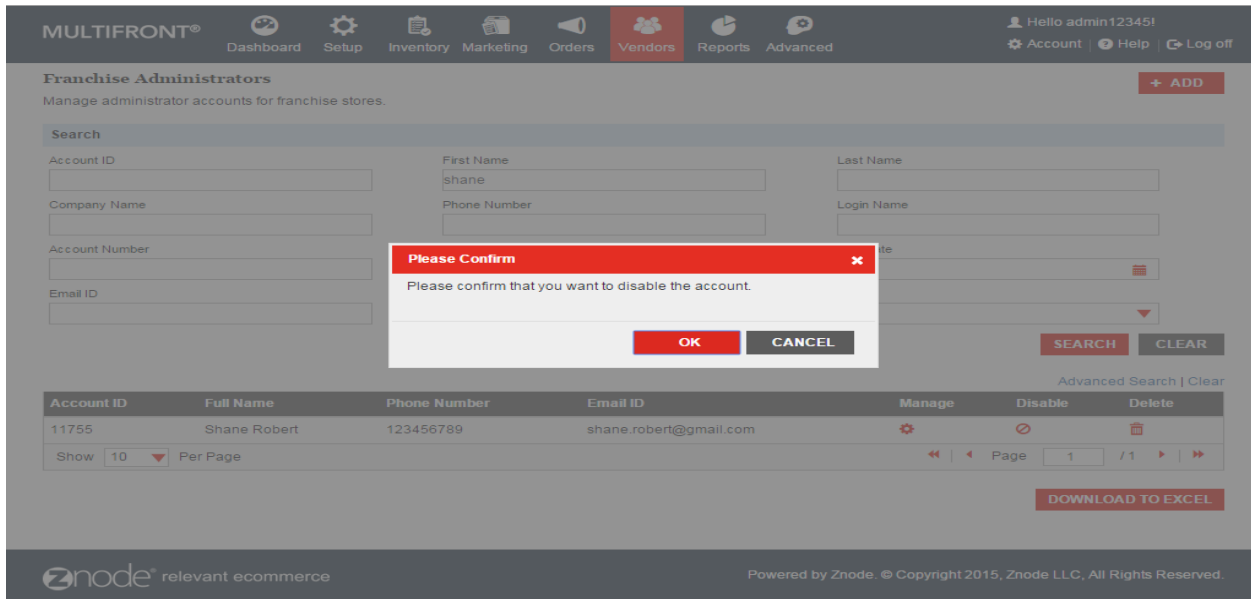
DOWNLOAD TO EXCEL

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3.3.5 Enable/Disable Franchise Admin

To **Disable** the Franchise account

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. Click on the Disable link from any franchise account.
4. Click on the disable button, franchise account is disable.

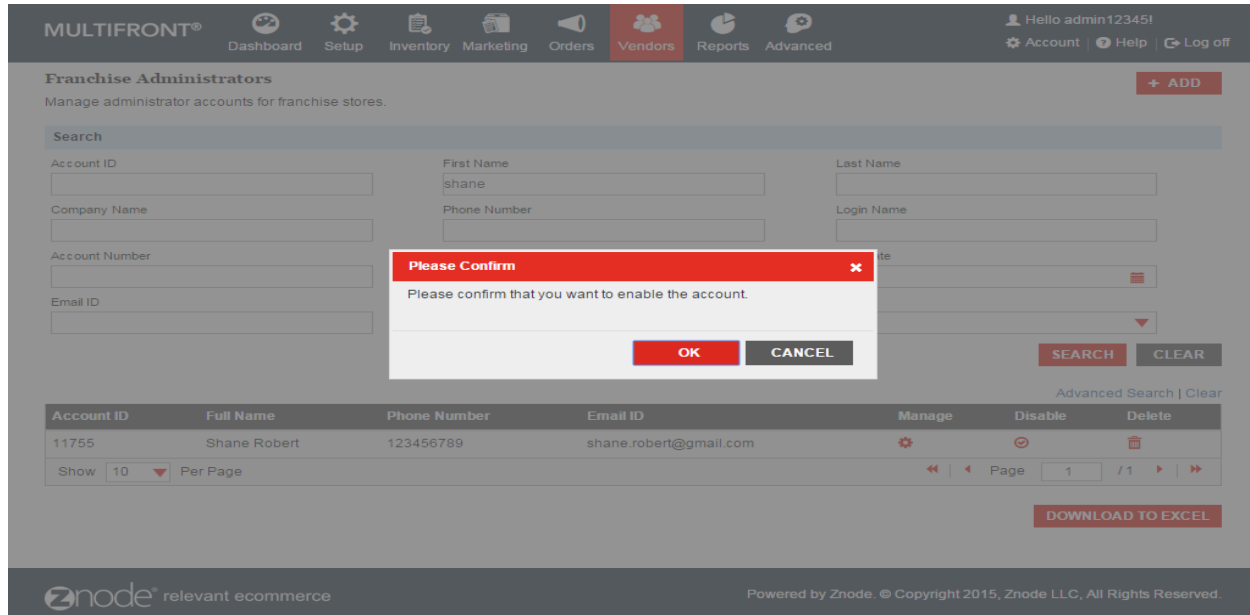


The screenshot shows the Multifront® Franchise Administrators page. A confirmation dialog box is displayed in the center, asking the user to confirm disabling the account. The dialog has a red header "Please Confirm" and a close button (X). The text inside says "Please confirm that you want to disable the account." with "OK" and "CANCEL" buttons at the bottom.

The background page shows a search form with fields for Account ID, First Name, Last Name, Company Name, Phone Number, Login Name, Account Number, and Email ID. Below the search form is a table listing franchise administrators. The table has columns: Account ID, Full Name, Phone Number, Email ID, Manage, Disable, and Delete. The first row shows Account ID 11755, Full Name Shane Robert, Phone Number 123456789, and Email ID shane.robert@gmail.com. The Manage column has a gear icon, the Disable column has a red circle with a slash, and the Delete column has a trash icon. At the bottom of the table, there is a "Show 10 Per Page" dropdown and a "Page 1 / 1" indicator. A "DOWNLOAD TO EXCEL" button is also present.

To **Enable** the Franchise account :

1. [Login to the Marketplace administration website.](#) The **Dashboard** is display.
2. On the top menu, Click on the **Franchise Admin** under the **Vendors**. The **Franchise admin** page is display listing all franchise admin in the database.
3. Click on the Enable link from any franchise account.



3.3.6 Download Franchise Accounts information to Excel

[Login to the Marketplace administration website](#). The **Dashboard** page is displayed.

On the top menu, click **Vendor Accounts** under **Vendors**. The **Vendor Accounts** page is displayed listing all Vendor Accounts in the database.

1. Use [Search](#) to list only those mall admins you want to download. Skip this step to download all mall admins.
2. Click **Download to Excel**. The **File Download** dialog box opens.
3. Click **Save**, to save the file, else skip to step 8 to open the file. The **Save As** Dialog box opens.
4. In the **Save As** dialog box:
 - **Save in:** Select a location where you want to save the downloaded file.
 - **File Name:** Enter a file name. Else leave at default.
5. Click **Save**. The **Download complete** dialog box is displayed. You can view the downloaded file by opening it in Excel from the saved location.
6. Click **Open**. The account information file is opened in Excel, listing all the customers and their account details.

3.4 Rejection Messages

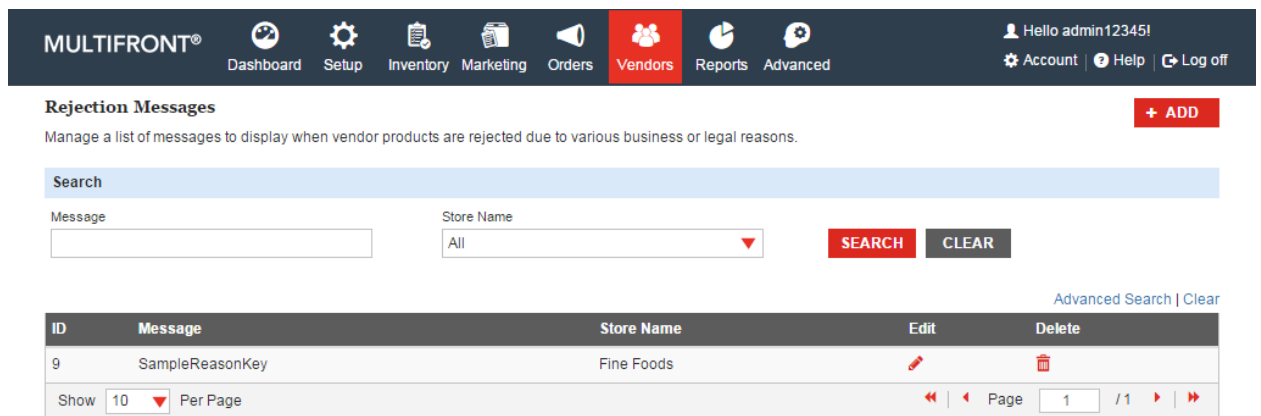
The **Rejection Messages** page allows the site administrator to manage the rejection messages.

3.4.1 View Rejection Message

To view rejection messages:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Rejection Messages** under **Vendors**. The **Rejection Messages** page is displayed listing all the available rejection messages.
3. To search for a message enter any of the following:
 - **Store Name**: Select a store from the drop-down list.
 - **Message**: Enter a partial message.

Click **Search**. All rejection messages meeting the search criteria is displayed under Available Rejection Messages section.





Rejection Messages + ADD

Manage a list of messages to display when vendor products are rejected due to various business or legal reasons.

Search

Message Store Name **SEARCH** **CLEAR**

Advanced Search | Clear

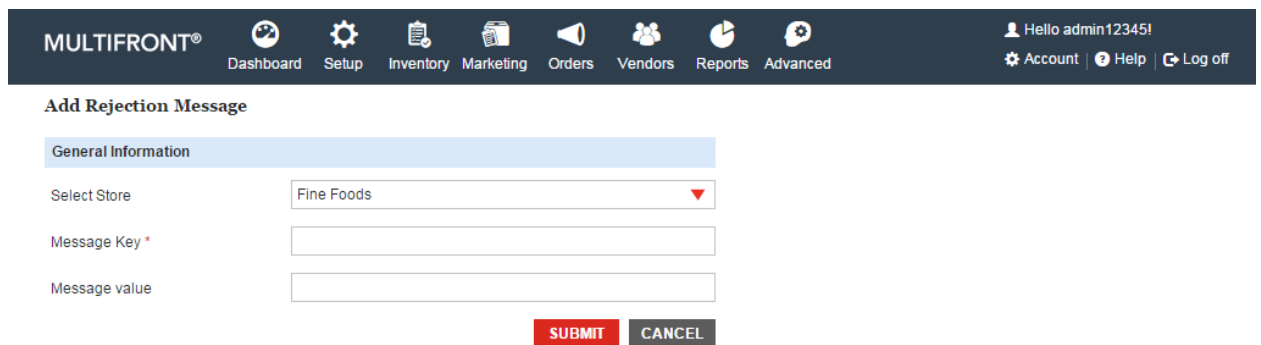
ID	Message	Store Name	Edit	Delete
9	SampleReasonKey	Fine Foods		

Show 10 Per Page Page 1 / 1

3.4.2 Add Rejection Message

To add a rejection message:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Rejection Messages** under **Vendors**. The **Rejection Messages** page is displayed listing all the available rejection messages.
3. Click **Add Rejection Message**. The **Add Rejection Message** page is displayed.
4. Enter the following details:
 - **Store Name:** Select a store from the drop-down list.
 - **Message Key:** Enter a message key.
 - **Message Value:** Enter the message value.
5. Click **Submit**. The **Rejection Messages** page is displayed listing the newly added message under Available Rejection Messages section.



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Add Rejection Message

General Information

Select Store

Message Key *

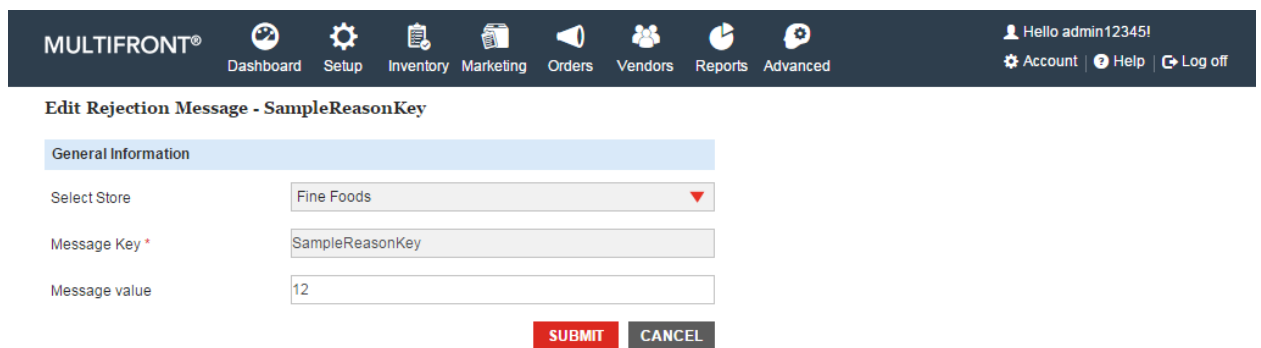
Message value

SUBMIT **CANCEL**

3.4.3 Edit Rejection Message

To edit a rejection message:

1. [Login to the Marketplace administration website](#). The **Dashboard** page is displayed.
2. On the top menu, click **Rejection Messages** under **Vendors**. The **Rejection Messages** page is displayed listing all the available rejection messages.
3. Click **Edit Message** on the rejection you want to edit. The **Edit Rejection Message** page is displayed.
4. Edit the following details:
 - **Message Value:** Edit the message value.
5. Click **Submit**. The **Rejection Messages** page is displayed listing the newly edited message under Available Rejection Messages section.



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Edit Rejection Message - SampleReasonKey

General Information

Select Store: Fine Foods ▼

Message Key *: SampleReasonKey

Message value: 12

SUBMIT **CANCEL**